# Sreejith Mohanan



Date of birth: 11/01/1990 Nationality: Indian Gender: Male (+971)056 895 5868, <u>sreejithpm2013@gmail.com</u>

## WORKEXPERIENCE

#### 2022 - 2023- VAIKOM, KOTTAYAM, INDIA. COMPUTER HARDWARE TECHNICIAN – FREELANCE WORKER

°Testing hardware components individually.

°Analyzing systems data in order to make changes to the hardware configuration.

°Collaborating with software developers to ensure the hardware functions for its intended purpose.

°Install operating systems and software.

°CCTV Installation.

° Systems and system parts sales.

2018 - 2021- ALAPPUZHA, INDIA. DESKTOP L1 – WIPRO INFOTECH SOLUTIONS

°Provide 24\*7 support for server, network and storage.

°Ticketing and escalation, co-ordinate with service provides, Act as a single point of contact for customer.

<sup>°</sup>Report generation, configuring network devices.

<sup>°</sup>Regularly validate backup systems.

°Manage and maintain the backup systems.

°Alert and resolve any performance issues in SAN storage.

°Monitor any storage shortages.

2011 - 2018- THALAYOLAPARAMBU, KOTTAYAM, INDIA. COMPUTER HARDWARE TECHNICIAN – COMPUTECH

<sup>°</sup>Testing hardware components individually.

°Analyzing systems data in order to make changes to the hardware configuration.

°Collaborating with software developers to ensure the hardware functions for its intended purpose.

°Install operating systems and software.

°CCTV Installation.

## EDUCATION AND TRAINING

2010 - 2011—Kottayam, India HDCHN— G-TECH EDUCATION, VAIKOM

#### 2007 - 2010—Kottayam, India BSC BOTANY – DEVA MATHA COLLEGE, KURAVILANGAD, (M G UNIVERSITY)

2007 - 2005—Kottayam, India VOCATIONALHIGHERSECONDARY — SMSNVHSS, VAIKOM, (KERALA STATE)

2004 - 2005-Kottayam, India SSLC – ST:MARY'S.H S, VALLAKOM, (KERALA STATE) Mothertongue(s):

MALAYALAM

Otherlanguage(s):

ENGLISH, HINDI

### **DIGITAL SKILLS**

Microsoft Office, Microsoft Excel, Microsoft Power point, Microsoft Word, Social Media, Software installation,

### COMMUNICATION AND INTERPERSONAL SKILLS

**Communication skills** 

Primary focus is to interact with the clients to provide timely, accurate information so that appropriate decisions can be made.

#### **DRIVING LICENCE**

Indian Union Kerala State Driving License

Licence No: KL36 20110003605 Valid from: 30/09/2011 Valid To: 29/09/2031 Class of Vehicle : M/C with Gear, LMV

**PASSPORT DETAILS** 

30/10/2023-29/10/2033 **Indian Passport** 

Passport No : B6708847 Place of Issue : Cochin Date of Issue : 30/10/2023 Date of Expiry :29/10/2033