Sreejith Mohanan



Date of birth: 11/01/1990 Nationality: Indian Gender: Male (+971)056 895 5868, <u>sreejithpm2013@gmail.com</u>

WORKEXPERIENCE

2022 - 2023- VAIKOM, KOTTAYAM, INDIA. COMPUTER HARDWARE TECHNICIAN – FREELANCE WORKER

°Testing hardware components individually.

°Analyzing systems data in order to make changes to the hardware configuration.

°Collaborating with software developers to ensure the hardware functions for its intended purpose.

°Install operating systems and software.

°CCTV Installation.

° Systems and system parts sales.

2018 - 2021- ALAPPUZHA, INDIA. DESKTOP L1 – WIPRO INFOTECH SOLUTIONS

°Provide 24*7 support for server, network and storage.

°Ticketing and escalation, co-ordinate with service provides, Act as a single point of contact for customer.

[°]Report generation, configuring network devices.

[°]Regularly validate backup systems.

°Manage and maintain the backup systems.

°Alert and resolve any performance issues in SAN storage.

°Monitor any storage shortages.

2011 - 2018- THALAYOLAPARAMBU, KOTTAYAM, INDIA. COMPUTER HARDWARE TECHNICIAN – COMPUTECH

[°]Testing hardware components individually.

°Analyzing systems data in order to make changes to the hardware configuration.

°Collaborating with software developers to ensure the hardware functions for its intended purpose.

°Install operating systems and software.

°CCTV Installation.

EDUCATION AND TRAINING

2010 - 2011—Kottayam, India HDCHN— G-TECH EDUCATION, VAIKOM

2007 - 2010—Kottayam, India BSC BOTANY – DEVA MATHA COLLEGE, KURAVILANGAD, (M G UNIVERSITY)

2007 - 2005—Kottayam, India VOCATIONALHIGHERSECONDARY — SMSNVHSS, VAIKOM, (KERALA STATE)

2004 - 2005-Kottayam, India SSLC – ST:MARY'S.H S, VALLAKOM, (KERALA STATE) Mothertongue(s):

MALAYALAM

Otherlanguage(s):

ENGLISH, HINDI

DIGITAL SKILLS

Microsoft Office, Microsoft Excel, Microsoft Power point, Microsoft Word, Social Media, Software installation,

COMMUNICATION AND INTERPERSONAL SKILLS

Communication skills

Primary focus is to interact with the clients to provide timely, accurate information so that appropriate decisions can be made.

DRIVING LICENCE

Indian Union Kerala State Driving License

Licence No: KL36 20110003605 Valid from: 30/09/2011 Valid To: 29/09/2031 Class of Vehicle : M/C with Gear, LMV

PASSPORT DETAILS

30/10/2023-29/10/2033 **Indian Passport**

Passport No : B6708847 Place of Issue : Cochin Date of Issue : 30/10/2023 Date of Expiry :29/10/2033