



NAJEEB KAMBIYELUMMAL

STORE MANAGER

PROFILE

Hardworking, detailed-oriented, committed to out performing and providing customers with quality service. stellar, 10+ years long track record of having a well-managed store. leadership qualities with willingness to take initiative to improve store outlook

CONTACT

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Muscat, Sultanate of Oman

V-licence No-102961036

EDUCATION

2013
DIPLOMA

- Cellular phone Engineering

2012

HIGHER SECONDARY

- HUMANTTIES

2011

GOVT H S S PUDUPPADI

- SECONDARY SCHOOL

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Excellent Customer Service

LANGUAGES

- English
- Arabic
- Hindi
- Malayalam

WORK EXPERIENCE

• Nesto Group

• Store Manager

2023 - PRESENT

- Completes store operational requirements by scheduling and assigning employees.
- Maintains store staff by recruiting, selecting, orienting, and training employees
- Ensures availability of merchandise and services by approving contracts

• Nesto Group

• Front End Manager

2018 - 2023

- Provide excellent customer service to our shoppers, including greeting customers, smiling and making eye contact
- Make the customer's needs your priority whenever on the sales floor or answering the phone.
- Help customers find product locations
- Resolve customer complaints in a fair and tactful manner
- Provide excellent internal customer service to all staff members, maintaining an attitude of goodwill toward yourself and others

• Nesto Group

• HR Executive

2017 - 2018

- Implementing and managing HR policies and procedures
- Maintaining employee records and updating HR databases
- Ensuring compliance with labor laws and regulations

• Nesto Group

• Front End Supervisor

2015 - 2017

- Ensures all SOP for transactions and interactions at the front of the store are followed.
- Ensures store team executes tasks and daily activities in accordance with store plan.

• Nesto Group

2014 - 2015

• Cashier

- Scanning goods and ensuring pricing is accurate

REFERENCE

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