



# NAJEEB KAMBIYELUMMAL

## STORE MANAGER

### PROFILE

Hardworking, detailed-oriented, committed to out performing and providing customers with quality service. stellar, 10+ years long track record of having a well-managed store. leadership qualities with willingness to take initiative to improve store outlook

### CONTACT

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### EDUCATION

- 2013  
DIPLOMA
  - Cellular phone Engineering
- 2012  
HIGHER SECONDARY
  - HUMANTTIES
- 2011  
GOVT H S S PUDUPPADI
  - SECONDARY SCHOOL

### SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Excellent Customer Service

### LANGUAGES

- English
- Arabic
- Hindi
- Malayalam

### WORK EXPERIENCE

- Nesto Group** 2023 - PRESENT
  - Store Manager
    - Completes store operational requirements by scheduling and assigning employees.
    - Maintains store staff by recruiting, selecting, orienting, and training employees
    - Ensures availability of merchandise and services by approving contracts
- Nesto Group** 2018 - 2023
  - Front End Manager
    - Provide excellent customer service to our shoppers, including greeting customers, smiling and making eye contact
    - Make the customer's needs your priority whenever on the sales floor or answering the phone.
    - Help customers find product locations
    - Resolve customer complaints in a fair and tactful manner
    - Provide excellent internal customer service to all staff members, maintaining an attitude of goodwill toward yourself and others
- Nesto Group** 2017 - 2018
  - HR Executive
    - Implementing and managing HR policies and procedures
    - Maintaining employee records and updating HR databases
    - Ensuring compliance with labor laws and regulations
- Nesto Group** 2015 - 2017
  - Front End Supervisor
    - Ensures all SOP for transactions and interactions at the front of the store are followed.
    - Ensures store team executes tasks and daily activities in accordance with store plan.
- Nesto Group** 2014 - 2015
  - Cashier
    - Scanning goods and ensuring pricing is accurate

### REFERENCE

Najeebkambiyelummal  
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