



sidboss19@gmail.com



0525196867



Dubai



14_01_2004



pakistani

EDUCATION

Certificate of Higher Education:
arts
Services public, pakistan

LANGUAGES

English

Intermediate

SUDAIS AHMED

PROFESSIONAL SUMMARY

Multi-talented Waiter knowledgeable about food safety operations, best practices and compliance requirements. Able to easily work with small groups and large parties alike. Looking to take on demanding role with room for advancement. Skilled Waiter adept at operating in fast-paced environments with demanding objectives for sales, service and quality. Talent for adapting to changing menus and policies, as well as handling customer issues. Analytical problem-solver adept at managing time and preparing for future guests with efficient side work. Energetic and outgoing professional with dedication to positive guest relations. Passionate about securing new, challenging position as server or hostess within fast-paced restaurant or bar. High-volume dining, customer service and cash-handling background.

WORK HISTORY

April 2022 - March 2023

Shangrilla hotel muree pakistan - waiter, muree, pakistan

- Warmly greeted guests upon arrival to create welcoming atmosphere.
- Processed cash and card payments promptly, minimising customer waiting times and enabling swift table turnarounds.
- Assisted customers with menu selection, offering knowledge of current special dishes and personal recommendations to build rapport.
- Checked in with customers during meals to check orders were received correctly and met guests' expectations.

May 2021 - March 2023

uniliver pakistan - Salesman, mardan

- Handled concerns and complaints with care, delivering positive outcomes for continued customer loyalty.
- Fostered positive relationships with customers, enhancing loyalty and retention.
- Processed product returns, ensuring items were clean and resaleable.
- Used outstanding product knowledge, sales and customer relations skills to drive substantial profit increases.
- Proactively sought and engaged new customers, developing into profitable, long-term accounts.
- Conducted in-depth client profiling using targeted questioning to identify individualised needs, provide advice and close high-value sales.

SKILLS

- Point Of Sale system operation
- Interpersonal skills

- Menu knowledge
 - Spirits, wine and food service
 - Section management
 - Menu memorisation
 - Fine dining experience
 - Highly responsible and reliable
 - Spirits knowledge
 - Barista experience
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HOBBIES

Swimming, Cricket