

## SUDHEESH PINNAM CHATHAYIL

## Department Manager

Experienced Department Manager with 14 years of experience in retail and customer service. Skilled in team leadership, problem solving and training. Proven success in improving customer satisfaction and driving sales.

## Contact

+91-9

+91-9946160539 +971-525180642

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sudiponnani@gmail.com



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## **Education**

Bachelor of commerce

Calicut university 2002-2005 Thenjippalam

Higher secondary (commerce)

Calicut university 2000-2002 GHSS KADANCHERY

## **Skills**

Organized

Communication

Teamwork

Meeting deadlines

Critical thinking

# **Experience**

## Department coordinator

Al madina hyper market UAE

Jul 2024- Presently

Monitors and coordinates the daily operations of a hypermarket, ensuring efficient management of various departments

# Department manager Nesto hyper market

Dec 2023- Mar 2024

Drive departmental performance and results Develop and lead high-performing teams Foster collaboration and communication across departments Contribute to company-wide strategic planning and decision-making

#### Supervisor

Safari mall Oatar

Jul2010-Dec2013

oversee the activity of sales teams. Their role includes offering guidance, assigning tasks, taking disciplinary actions if needed, recruiting new employees, and monitoring sales performance.

# Incharge Safari mall Qatar

Jan 2021 - Oct 2022

I possess excellent communication and negotiation skills, and I am highly knowledgeable in hose aptitude and water efficiency. I have a successful history of developing and implementing successful sales strategies that have led to increased profits and market share.

#### Sales executive uniliver Soubhagya agency Ponnani

May 2005-jun2010

Conducting market research to identify selling possibilities and evaluate customer needs. Actively seeking out new sales opportunities through cold calling, networking and social media. Setting up meetings with potential clients and listening to their wishes and concerns.

## Language

English Hindi Arabic

Tamil Malayalam

## Reference

Rajesh v chalil Safari Mall Qatar Showroom manager +974-70648843

Rajeshvchalil@safarigroup.net