



Suhair Abdul Wahab

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Dedicated professional with a diverse background in sales, customer support, logistics, cashiering, and courier delivery. Bringing 2 years of experience in each of these domains, I am adept at delivering exceptional service and achieving sales targets.

Professional Experience

Millenium Super Market Dammam Saudi Arabia Cashier

03/16 - 04/17

Handled cash transactions accurately and efficiently, maintaining a balanced cash drawer.

- Cashier

Aramex, Dammam Saudi Arabia Delivery Partner

04/17 - 07/17

Safely and promptly delivered packages to designated locations, maintaining a high level of service.

- Delivery Partner

AFI Dammam Saudi Arabia Logistics Coordinator

08/17 - 01/19

Managed and coordinated logistics operations, optimizing efficiency and ensuring timely deliveries.

- Logistics Coordinator

Concentrix Bengaluru India CSR

03/19 - 02/21

Provided excellent customer service, resolving inquiries and ensuring customer satisfaction.

- Customer Support Representative

Termex Pvt Ltd Thiruvananthapuram Kerala, India Sales Associate

04/21 - 06/23

Successfully met and exceeded sales targets through effective communication and customer relationship building.

- Sales Executive

Education

International Indian School Dammam(IISD) 12th - 75%

03/15 - 01/16

Key Skills

- **Communication Skills:** Clear and effective communication is crucial for interacting with customers and conveying product/service information.
- **Empathy:** Understanding and relating to customers' needs helps build strong relationships and enhances the customer experience.
- **Problem-Solving:** Ability to analyze issues, find solutions, and address customer concerns effectively.
- **Product Knowledge:** Thorough understanding of the products or services being offered to assist customers with accurate information.
- **Patience:** Dealing with various customer queries and issues requires patience to ensure a positive interaction.
- **Adaptability:** Flexibility to adapt to different customer personalities, situations, and evolving job requirements.
- **Time Management:** Efficiently handling multiple tasks and prioritizing responsibilities to meet customer needs promptly.
- **Sales Skills:** If the role involves sales, skills like persuasion, negotiation, and closing deals become essential.
- **Positive Attitude:** Maintaining a positive and optimistic demeanor contributes to a better customer experience.
- **Team Collaboration:** Working collaboratively with colleagues and other departments to address complex customer issues.

Languages

- Arabic
- English
- Hindi
- Tamil
- Malayalam
- Punjabi
- Pashto
- Spanish