

SUI NGUN TIAL

Cashier | Customer Service | Cash Handling | Team Training

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SUMMARY

Seeking a position of housekeeping & cleaner for a well stable hotel. To seek a long term employment and to be associated in an organization where I can use my knowledge and skills and to contribute to the growth of the company as well as can provide a maximum development and career growth.

KEY ACHIEVEMENTS

- Trained New Staff**
Assisted in training 5 new cashier staff, enhancing team efficiency.
- Transaction Accuracy**
Processed over 500 transactions daily with 99% accuracy.
- Increased Credit Promotions**
Promoted 20% more store credit cards in six months.
- Room Reservation Management**
Managed 50 room reservations daily, ensuring customer satisfaction.

LANGUAGES

Burmese Native ●●●●●
English Proficient ●●●●●

SKILLS

CASHIER

Costumer service

House keeping

EXPERIENCE

Cashier

Fida al madina hyper market 01/2022 - 01/2024 Dubai, uae

- Greeted customers and provided a friendly and efficient checkout experience
- Operated cash register and processed cash, credit, and debit transactions accurately
- Promoted store credit cards and other promotional programs to customers
- Assisted in training new cashier staff and provided ongoing support

Receptionist

Lotte Hotel 01/2020 - 12/2020 Yangone

- Greet guests upon arrival with a warm and friendly demeanor
- Manage room reservations via phone, email, and online booking systems
- Address guest inquiries and provide information about hotel services, local attractions, and travel directions
- Perform clerical duties such as filing, photocopying, and maintaining records

Houskeeping

Star Hotel Singapore 01/2017 - 12/2019 Singapore

- Monitor and maintain housekeeping supplies and equipment
- Restock cleaning supplies, toiletries, and linen as needed
- Handle deep cleaning tasks and seasonal cleaning projects
- Organize and declutter storage areas to ensure efficient use of space
- Implement eco-friendly cleaning practices to promote sustainability
- Coordinate with vendors to ensure timely delivery of cleaning materials
- Train new staff members on proper cleaning techniques and safety procedures

EDUCATION

HIGHER SECONDARY

No2 Basic education high school falam