

*Sujani Hennadige*

*Dubai, UAE*

*Visit Visa*

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## Personal Information

- **Nationality:** Sri Lankan
- **Place of Origin:** Sri Lanka
- **Marital Status:** Married
- **Age:** 27

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## Professional Summary

Reliable and adaptable professional with a background in healthcare support roles, bringing strong skills in customer service, inventory management, and attention to detail. Experienced in maintaining high standards of care and efficiency, and adept at working in fast-paced environments. Currently seeking opportunities to leverage these skills in a customer-oriented role within the UAE's retail sector.

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## Experience

### Customer Service Associate / Pharmacy Assistant

#### Madanayake Pharmacy, Dubai

*Jan 2024 – Dec 2024*

- Provided attentive customer service, assisting customers in selecting products and answering inquiries.
- Managed inventory, performed daily stock checks, and ensured displays were well-organized and compliant with health and safety standards.
- Supported pharmacy operations, aiding in prescription preparation and advising on over-the-counter products, with a strong focus on customer satisfaction and repeat patronage.

**Nursing Assistant**  
**Arogya Hospital, Sri Lanka**  
*2 Years*

- Delivered compassionate assistance to patients, honing communication and teamwork skills while providing direct support.
  - Monitored vital signs and recorded patient information with accuracy, contributing to smooth healthcare operations.
  - Collaborated with healthcare teams on care plans and maintained strict adherence to patient care protocols.
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**Education**

**Diploma in Pharmacy (Ongoing)**  
IVA Para Medical Campus, Sri Lanka  
*Jan 2024 – Dec 2025*

**Management Diploma**  
LPEC Campus, Sri Lanka

**Nursing Diploma**  
Registered with SLMC, Sri Lanka

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**Skills**

- **Customer Service:** Skilled in providing excellent service and building strong customer relationships.
- **Inventory Management:** Experienced in tracking, organizing, and maintaining product stock levels.
- **Communication:** Strong interpersonal skills developed through direct patient and customer interactions.
- **Attention to Detail:** Meticulous in documentation and ensuring compliance with health and safety standards.