Sundeep Kumar

Network Field Engineer

CONTACT

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📍 Dubai United Arab Emirates

PORTFOLIO

Linkedin
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SKILLS

- Network support
- Technical Support Troubleshooting
- TCP/IP, DNS, DHCP, VPN
- Switches Routers
- Date Entry
- Microsoft Office
- LAN WAN OR Wireless
- Problems Solved Abilities
- Oracle Database CRM

CAREER OBJECTIVE

To obtain a senior Network Field Engineer or Technical Lead role that utilizes my 7 years of experience to design, deploy, and maintain complex network infrastructures, and provide technical guidance and leadership to junior engineers.To secure a Network Field Engineer position with a focus on network architecture, design, and security, where I can apply my expertise to drive business growth, improve network reliability, and ensure exceptional customer satisfaction. To work as a Network Field Engineer with a leading organization where I can utilize my technical expertise, leadership skills, and industry knowledge to drive innovation, improve network efficiency, and contribute to business success.

EDUCATION

Bachelor of Science Electronics
University of Sindh Jamshoro / Jan,2012 - Dec,2015

Diplomat of Associated Engineer
Sindh Board of Technical Education -Karachi Pakistan / Jan,2012 - Nov,2014

WORK EXPERIENCE

Network Field Engineer
Pakistan Telecommunications Company Limited / Jan,2018 - Mar,2024

• DSLAMs of Alcatel, Huawei and ZTE Card level access of DSLAMs and the patching work of circuit switching MDF to DSLAM's MDF and the configuration of user port for

software

LANGUAGES

- English

- Hindi

- Urdu

activation of broadband services.

• DSL Modem and IPTV Device Configure and performance analysis of DSL Modem and IPTV devices of various vendors including Huawei, ZTE and Fiber Home.

• Installation, configuration, and maintained Network devices, including ADSL, VDSL D-Link (DIR-615, DIR-825) TP-Link (AX50)

• Troubleshooting and Resolving Network Related issue including Connectivity Problems.

• Installation, configuration Cisco Router and Switches and Also Maintenance.

• Routers: Cisco ISR 2900, 3900,ASR 1000, CSR 1000v

• Switches: Cisco Catalyst 2900, 2960, 9200, Series.

• Cisco ASA 5508-X A mid-range firewall Appliance for Medium Businesses and Enterprises.

• Provided Level 3 support for Cisco 2900 and 3900 series routers, diagnosing and resolving complex connectivity issues.

• Utilized Cisco Prime Infrastructure and Wireshark to monitor and troubleshoot network performance issues on Cisco Catalyst 2900 and 9200 series switches.

• Excellent communication and customer service skills, with ability to effectively communicate technical information to non-technical stakeholders.

CERTIFICATIONS

Cisco Certified Network Associated Security (CCNA)
My Cisco Centre Karachi Pakistan / 2024