



SUSEELA KANDHASAMY

Sales Associate

Immediately Available to Join

Contact Info

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 Sheikh Zayed Road, Dubai, United Arab Emirates

About Me

Sales professional with 5 years of experience in retail and healthcare product sales. Skilled in creating effective sales strategies, building strong client relationships, and maintaining accurate records. Known for my ability to manage time efficiently and adapt to new products. Seeking a Sales Officer or Healthcare product sales role to apply my skills in driving customer satisfaction and business growth.

Skills

- Fast Learner
- Multitasking
- Microsoft Office
- Customer Service
- Working Under Pressure
- Customer Satisfaction
- Analytical Thinking
- Time Management
- Healthcare Support
- Sales Strategies
- Interpersonal Skills

Education

Bachelor Of Science : Biotechnology

Periyar University

2016 - 2019

Studied key principles in biotechnology, including molecular biology, genetics, biochemistry, and microbiology. Gained hands-on experience in laboratory techniques, research methodologies, and data analysis. Developed a strong foundation in the application of biotechnology in industries such as healthcare, agriculture, and environmental science.

Work Experience

● **Retails Sales Representative**

Public Distribution System (PDS)

2023- 2024

- Assisted customers in selecting products, providing expert advice to meet their needs and preferences.
- Delivered excellent customer service to ensure a positive shopping experience and fostered customer loyalty.
- Maintained product knowledge to promote features, benefits, and competitive advantages of merchandise.
- Managed inventory, restocked shelves, and ensured products were properly displayed.
- Processed sales transactions accurately and efficiently using POS systems.
- Collaborated with team members to meet and exceed sales targets.
- Handled customer complaints and resolved issues in a professional and timely manner.
- Contributed to store cleanliness, organization, and overall presentation.

● **Healthcare Product Sales & Admin**

PGK Equipment Trading LLC

2019-2023

- Promoted and sold healthcare products, providing customers with detailed information to meet their specific needs.
- Managed client accounts, processed orders, and ensured timely product delivery.
- Coordinated administrative tasks such as maintaining customer records, handling inquiries, and managing inventory.
- Provided excellent customer service, addressing concerns and ensuring customer satisfaction.
- Assisted in preparing and submitting sales reports, tracking performance, and setting sales goals.
- Supported the sales team with product training and marketing material preparation.
- Ensured compliance with healthcare regulations and company policies in all transactions.



Language

English (Fluent)

Tamil (Native)



Other Info

Current Status - Visit Visa

Availability - Immediate Join

Nationality - Indian



Courses

Emergency Medical Technician

- Trained in basic life support (BLS), CPR, and first aid.
- Gained skills in patient assessment, wound care, and emergency response.
- Learned to manage trauma, airway issues, and provide safe patient transport.
- Hands-on experience with emergency medical protocols and equipment.

Microsoft Word & Excel

Proficient in creating, editing, and formatting documents in Microsoft Word. Skilled in using Microsoft Excel for data analysis, creating spreadsheets, and performing calculations with formulas and functions.



Declaration

I hereby declare that all the information presented above is true to the best of my experience.