



Sushma Thapaliya

Date of birth: 01/12/1997 | **Nationality:** Nepalese | **Gender:** Female |

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Address: Electra street , Building number 62, Abu Dhabi, United Arab Emirates (Home)

ABOUT ME

A Highly Motivated, Enthusiastic, Optimistic person who has more than 6 years of experience as a Sales girl, Cashier, and Currently as a Beverage maker and Cashier Now seeking a long-term career as a Mid-level position in a reputed company like yours.

WORK EXPERIENCE

09/05/2018 – 06/04/2020 Bagmati, Nepal

HYPERMARKET SALES ASSISTANT THE KATHMANDU MALL

- Welcome customers as they arrive at the supermarket.
- Stocked shelves followed the supermarket's policies and make sure that any out of stock product is informed to the supervisor.
- Keep a record of sales and restock the store accordingly.
- Planned promotional campaigns for new products or specials.
- Mediated any confrontations between staff and clients, and deescalate the situation.
- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.

15/08/2020 – 10/12/2022 Dubai, United Arab Emirates

OUTLET CENTRE CASHIER EJADAH ASSET MANAGEMENT GROUP

- resolving customer complaints or issues.
- putting takeout orders in containers or bags.
- processing discounts and coupons.
- greeting customers as they arrive.
- answering customer questions.
- assisting with or taking customer orders.
- manage the stocks.
- make inventory every month.
- make daily sales report.

Address Dubai , Dubai, United Arab Emirates

15/12/2022 – CURRENT Abu Dhabi, United Arab Emirates

BEVERAGE MAKER AND CASHIER FORTY FRUITY JUICE LLC

- Assess customer needs and provided suggestions and ensure.
- health and safety guidelines are met.
- Maintained inventory levels of ingredients using prepare.
- ingredients using create beverages for customers.
- Manually prepared juices and small meals for customers on demand.
- Counted and reported inventory levels of ingredients used.
- Conducted daily cleaned duties as assigned.
- Resolved customer complaints, guide them and provide relevant information.
- Managed transactions with customers using cash registers.
- Collected payments whether in cash or credit issue receipts.

● **EDUCATION AND TRAINING**

Nepal

INTERMEDIATE (10+2) Shree Mahendra Higer Secondary School

Address Kakani Nuwakot, Nepal

● **LANGUAGE SKILLS**

Mother tongue(s): **NEPALI**

Other language(s): **ENGLISH, HINDI**

● **ADDITIONAL INFORMATION**

COMMUNICATION AND INTERPERSONAL SKILLS

Interpersonal skills

the ability to work well with others.

to be thorough and pay attention to detail.

physical skills like strength, balance and coordination.

the ability to work on your own.

the ability to work well with your hands.

patience and the ability to remain calm in stressful situations.

to be flexible and open to change.

PERSONAL DETAILS

Personal Details

Marital status:Married

Weight:57kg

Height:166cm
