



MUHAMMED THWAHA MUHSIN

CAREER OBJECTIVE

To leverage my extensive experience in retail management, streamline operations, and enhance customer satisfaction as a Supermarket Operations Manager, ensuring optimal efficiency, team collaboration, and profitability within a dynamic and customer-centric environment.

WORK EXPERIENCE

- ❖ Worked as an Operation Manager For Arab Royal Supermarket- UAE for 2 Years (2021-2023)
- ❖ Worked As a FMCG Buyer For Nesto Hypermarket –UAE for 2 Years (2019-2021)
- ❖ Worked as a Sales Supervisor in Lulu Group international-UAE for 4 Years (2014-2018)

EDUCATIONAL QUALIFICATION

- ❖ Secondary Education- Kerala Board Of Public Examination 2010
- ❖ Higher Secondary - Kerala Board Of Public Examination 2012

STRENGTHS

- ❖ Demonstrated leadership in optimizing supermarket operations
- ❖ Implementing strategic initiatives for increased efficiency
- ❖ Excellent team management skills
- ❖ Adept at inventory control
- ❖ Customer-focused approach to enhance overall shopping experience
- ❖ Proven track record of safe and punctual driving
- ❖ Excellent knowledge of traffic regulations
- ❖ Strong attention to vehicle maintenance
- ❖ Exceptional communication skills to ensure efficient coordination with team members and clients.

CONTACT

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Dubai-UAE

PERSONAL DETAILS

- ❖ Nationality :India
- ❖ Date of Birth :16/04/1993
- ❖ Marital Status :Married
- ❖ Visa Status :Cancelled Visa

LICENSE DETAILS

- ❖ License No :3686139
- ❖ Issue Date : 28/06/2016
- ❖ Expiry Date : 28/06/2026
- ❖ Issue By :Dubai
- ❖ Permitted Vehicles :Light Vehicle

LANGUAGES KNOWN

- Arabic
- English
- Hindi
- Urdu
- Malayalam

DUTIES AND RESPONSIBILITIES

- ❖ Overseeing day-to-day operations of the supermarket, ensuring smooth functioning of all departments.
- ❖ Leading, mentoring, and managing a diverse team of staff members, including hiring, training, scheduling, and performance management.
- ❖ Monitoring and managing budgets, controlling costs, and maximizing profitability while maintaining quality standards.
- ❖ Implementing inventory management strategies, overseeing stock levels, minimizing wastage, and ensuring adequate supply chain management.
- ❖ Ensuring exceptional customer service standards are maintained throughout the supermarket, addressing customer concerns, and implementing improvements.
- ❖ Developing and implementing sales strategies, promotional activities, and marketing initiatives to drive revenue growth.
- ❖ Ensuring products meet quality standards, implementing quality assurance procedures, and handling any quality-related issues.
- ❖ Ensuring compliance with health and safety regulations, food safety standards, and other legal requirements.
- ❖ Managing relationships with suppliers and vendors, negotiating contracts, and ensuring timely deliveries of goods.
- ❖ Identifying inefficiencies, proposing and implementing process improvements to enhance productivity and streamline operations.
- ❖ Generating reports, analyzing data, and providing insights to support decision-making processes and future planning.
- ❖ Handling disputes or conflicts within the team or between customers and staff, aiming for swift and effective resolution.

DECLARATION

I have declared that all the details furnished above are to the best and true to my knowledge. If I am offered a job in your esteemed concern, I will do my best to the entire satisfaction of all my supervisors

MUHAMMED THWAHA MUHSIN