



# TITUS DSOUZA

AL QUOZ

INDUSTRIAL AREA -03

DUBAI – UAE

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Email:

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## PERSONAL DETAILS

- Nationality : INDIAN
- Date of birth : 27-10-1997
- Gender : MALE
- Marital status : SINGLE

## PASSPORT DETAILS

- Passport No : R9141781
- Date of Issue : 02-08-2018
- Date of Expire : 01-08-2028
- Visa Status : EMPLOYMENT

## LANGUAGES

- ENGLISH
- HINDI
- KONKANI
- MARATHI

## PROFILE

Motivated and customer service-focused Supermarket Sales Associate with 5+ years of experience in the retail industry. Proven track record of providing exceptional customer service, increasing sales, and maintaining a clean and organized sales floor. Strong interpersonal and communication skills with the ability to build rapport with customers and coworkers.

## ACADEMIC QUALIFICATION:

- High School (S.S.C) 10<sup>TH</sup> PASSED

## WORK EXPERIENCE:

### SECTION INCHAGRE –GROCERY DEPARTMENT

- NEW SAFESTWAY SUPERMARKET LLC
- DUBAI UAE – FEB 2020 – TILL NOW

#### DUTIES AND RESPONSIBILITY

- To make sure stock Availability
- To Make Sure to Follow FIFO
- Handling import Range / Order & Distribution Beverage, Sweets Chocolate Daily Items
- To Make Sure Target Sales Achieved Section Wise
- Follow Short Expiry Management to Order Expiry In Section
- To Follow Up With Vendor to clear the Grv

### DELFINOS HYPERMARKET

GOA INDIA – DEC 2017-JAN 2020

#### DUTIES AND RESPONSIBILITY

- Extensive experience of product sales, merchandizing, and customer service activities, in a supermarket store
- Handled cash, checks, and electronic payments with precision
- Assisted in maintaining cleanliness and organization in the checkout area
- Provided friendly and prompt customer service, addressing inquiries and resolve- in issues

## PROFESSIONAL SKILL

- Excellent customer service and interpret- personal skills
- Strong knowledge of supermarket prod- ucts and services
- Ability to handle cash transactions accurately
- Proficient in using POS systems and computer applications
- Skilled in inventory management and merchandising
- Detail-oriented with a strong focus on cleanliness and organization

## DECLARATION:

I hereby declare that the all the information furnished above are true to the best of my knowledge and belief.

**TITUS DSOUZA**