

Tahir Hussain Wani

Al Satwa Dubai, UAE

cpjunaid123123@gmail.com

Mobile No. +971 555633576



"A true professional and role model who sets the standards for others"

OBJECTIVE

To obtain a customer service position in an organization that offers me a Constructive workplace for communicating and interacting with customers and peoples, seeking a position that will benefit from my customers service experience, positive interaction skills where my experience can improve the customers satisfaction. I can maximize my people oriented experience, communication skills and my problems solving abilities. Obtain a position as a team player in a people-oriented organization where I can maximize customer service experience in a challenging environment to achieve the corporate goals.

PROFESSIONAL EXPERIENCE

- Keep a cool and level head when faced with working under pressure and being able to deal with problems which may arise on a day to day basis in calm manor.
- Increase business by developing innovative offers
- Motivate the team to improve performance
- Dealing situations such as customer complaints and team member disagreements in a diplomatic fashion
- Ensure that center is always placed in Platinum Quality rating.

AREA OF EXPERTISE

- Quick learner and have the ability to cope with failures and try to learn from my mistakes. I am always ready to learn new things to get the job done.
- Good communication skill, well organized and neat with all of my work I do.
- I work very well with all kinds of people, and understand that everyone has different perspectives about projects and work tasks.
- Self-confidence, "I believe in myself"
- I'm way too helpful and a good helper towards those who need it. Tend to go to any limits while helping someone struggle to finish the given task.

WORK EXPERIENCE

Vibesta Restaurant Al ain Dubai

Cashier

From January 26, 2019 to May 12, 2020

- Welcome to the Guests
- Operate a cash
- Resolve customer complaints
- Arrive on time for all shifts and stay until shift completion
- Help your staff during rush times
- Clean your station thoroughly before, during and after each shift

Bharat Restaurant KSA- July 2017 to May 2018

Cashier

- Maintain a fast speed of service, especially during rush times
- Take orders from customers and input their selections into the restaurant's
- Operate cash
- Maintain your cashing system
- Clean your station thoroughly before, during and after each shift
- Respond to guest questions, concerns and complaints and make sure they leave satisfied
- Follow all restaurant safety and security procedures
- Arrive on time for all shifts and stay until shift completion
- welcome guests with smile

Filli Café Dubai- July 2015 to July 2017

Customer Service

- Serving Coffee, tea and baked goods
- Responsible for learning recipes and making individual order
- Make sure pricing and barcoding of the product display is correct
- Building customer relationships and fostering a positive and friendly store environment
- Providing technical guidance to new team members and assist in the training process
- Fulfilling assigned task by the store manager in a professional manner
- Support the and guiding principles in accordance with the operating procedures and company value

Hotel the Grand Mamta Srinagar India- August 2012 to Jan 2014

Team Member

- Take customer order and inform customers of daily special menu
- Explain the various menus are prepared; describe the menu ingredients and cooking methods.
- Remove dishes and glasses from tables or counters, take them to the kitchen for cleaning
- Communicate order details to the kitchen staff
- Deliver checks and collect bill payment
- Meet the team to review daily special changes on the menu and service specifications for reservation like parties
- Follow all relevant health and safety regulations
- Provide excellent customer service to guest

Du Company Dubai- 2015 to 2016

Du promoter

- Demonstrate and explain products, methods, or services in order to persuade customers to purchase products or utilize services.
- Identify interested and qualified customers in order to provide them with additional information.
- Sell products being promoted, and keep records of sales.
- Set up and arrange displays and demonstration areas to attract the attention of prospective customers
- Learn about competitors' products and consumers' interests and concerns in order to answer questions and provide more complete information

EDUCATION

H.S.C or SSC Completed

J & K Bose Higher Secondary School, Srinagar- 2011-2012

Graduation Completed H K M College Srinagar Bandipora -
2016

COMPUTER SKILLS

Microsoft Office, Corel Draw, Page Maker, Basic Hardware & Software Installations

PERSONAL INFORMATION

Address : Jammu And Kashmir Srinagar

Date of Birth : 3rd March 1994

Nationality : Indian

Passport Number: M4631650

Marital Status : Single

Languages : English, Urdu,

Kashmiri, Arabic :

Hobbies : Travelling

Strength

- ☐ Able to deal calmly with challenging situations.
- ☐ Positive attitude with smart mind.
- ☐ Quick Learner.
- ☐ Good communication skills.

भारत गणराज्य REPUBLIC OF INDIA

इकाई / Type

देश कोड / Country Code

নাম: / Passport No.

P

IND

M4631650

अभिलेख / Summary

WANI

दिया गया नाम / Given Name(s)

TAHIR HUSSAIN

राष्ट्रियता / Nationality

Film / Sea

DATE OF BIRTH

INDIAN

M

01/03/1994

जन्म स्थान / Place of Birth

BANDIPORA, JAMMU AND KASHMIR

छात्री कानने का स्थान / निम्न में से एक

SRINAGAR

आरंभ करने की तिथि / Date of Issue

— **Washburn and Davis** : *Book of Biology*

10/12/2014

09/12/2024

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M4631650<7IND9403017M2412090<<<<<<<<<<<<<<<<6

1234567890 / OBSERVATION

1234567890 / MISCELLANEOUS SERVICE

ਪਿਤਾ / ਪਿਤਾ ਦਾ ਨਾਮ / Name of Father / Legal Guardian
GHULAM MOHAMMAD WANI



M4631650

ਮਾਤਾ ਦਾ ਨਾਮ / Name of Mother
MARYAMA BEGUM

ਸਪੁਸਤਕ ਦਾ ਨਾਮ / Name of Spouse

ਸਿਵ / Address
NADIHAL

DISTT, BANDIPORA

PIN: 193502, JAMMU AND KASHMIR, INDIA

ਪੁਰਾਣਾ ਪਾਸਪੋਰਟ ਨੰ. / Old Passport No. with Date and Place of Issue

ਸਰਕਾਰੀ ਨੰ. / File No.
SG1067801384214



Date; 15th Feb, 20a 8

Sub(ect: AypFeciation with'Award Bonus

Dear Mr. Tahir Hussain Wani ,

Thankyou so muchforyourcooperation torun thesmooth operation in our Bharat restaurant during the last few months with less staff. You Feally came through, proving whatit means to bea "teampayer." The extra effort you put in was really appreciated.

Weare extremely pleased to record our sincere thanks andappreciation for your contribution to our company and displaying great service skills and meeting the targets.

Wetrust thatyouwillmakeoptimumuseofyourpotentialsandconsistently achieve thegiventask and make your career successfuland rewarding throughout your association with us.

Enclosed here with this letter cash rewardl bonas (or you.

I really appreciate everything you are doing to help the company succeed.

For,
Bharat Al Alam Indian Kitchen Restaurant

Mr. Mohammed Al Mudaires
Managing Director



Date: 23rd ^", 2018

TO WHOM SO EVER IT MY CONCERN

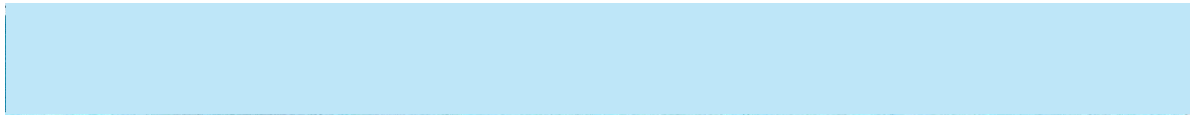
This is certifying that MR. TAHIR HUSSAIN WANI from INDIA has worked with our organization in the capacity of as a Cashier, from 07/03/2017 to 20/05/2018. During this period, we found him very hardw'orking.

He bears good moral character. We wish him as success & Prosperity in future.

We wish him as success & prosperity in future.

For,
Bharat AlAlam Indian Kitchen Restaurant

Mr. Mohammed Al Mudaires
Managing Director





Date: August 12, 2020

From: ALWAHAA ALFAKHARA RESTAURANT LLC

To: Mr. Tahir Hussain Wani Ghulan Mohammed.

Subject: Certificate of Employment Letter

Dear Concerned

I hereby certify that Mr. Tahir Hussain Wani Ghulan Mohammed was employed as a CASHIER with our Company ALWAHAA ALFAKHARA RESTAURANT LLC during the period starting from January 26, 2019 to May 12, 2020.

Mr. Tahir Hussain Wani Ghulan Mohammed started working with ALWAHAA ALFAKHARA RESTAURANT LLC as a CASHIER with sincere efforts and excellent performance and was officially employed as a full-time employee. For 1 year and 4 months of working for us, he demonstrated as a diligent and truthful person. His interpersonal skills are outstanding and he has been very helpful and has been highly appraised by his Managers.

We wish him success in his future efforts.

Respectfully yours



Ihsan Alkhanchi
(Manager)

LLC

Tel: +971 50 404 2832
Email: byvibesta.alain@gmail.com

