

Tarik Wahbeh

Coffee Specialist

A highly motivated café specialist with 6+ years of experience in Lounge Management, café Management, Waitering, Accounting, and much more.



Tareqwahbeh695@gmail.com

+971523364010

Dubai, UAE

Skills

Great Communications Skills

Highly Reliable

Works Well Under Pressure

Exceptional Problem Solving

Management Skills

Conflict Resolution

Work Experience

Lounge Supervisor / Accountant

Al-Ateeq Café

08/2020 - 12/2023

Dubai, UAE

- ◆ Was in charge of welcoming guests, seating them and offering them a seamless ordering experience.
- ◆ Was responsible for supervising the opening up/closing down of the café before/after my shifts.
- ◆ Assisted in coordinating large reservations for special occasions and/or during busy event seasons.
- ◆ Devised daily shift schedules based on the business needs and in alignment with staff members' availability and schedules.
- ◆ Ensured timely appropriate responses from the lounge staff, relying on my great organization and communication skills.
- ◆ Achieved a 95%+ upsell ratio on various specials by maintaining a friendly professional relationship with regular guests.
- ◆ Dealt with suppliers, placing orders and creating daily/weekly balance sheets regarding all the establishment's expenses and income.
- ◆ Was responsible for balancing the staffs' paychecks and advance allowances.

Lounge Manager

Marbaiya Café

06/2018 - 02/2020

Dubai, UAE

- Helped train new staff relying on my extensive background in the field.
- Was in charge of ensuring the café's adherence to social distancing rules during the pandemic, while following best practices to maintain customer's safety.
- Achieved a 75%+ upsell ratio on various specials by keeping up to date with our current offerings and maintaining a professional relationship with guests.
- Was in charge of welcoming guests, seating them and providing them with the best ordering experience.
- Assisted in the management's efforts to increase customer loyalty, achieving outstanding results.
- Assisted in coordinating large reservations for special occasions and during event seasons, like the FIFA world cup 2018.
- Helped other staff members waitering during busy days.

Education

Communications and Electronics Engineering

Al-Baath University

09/2013 - 09/2019

Homs, Syria

Languages

English



Arabic

