



**MUHAMMED THOUFEEQUE
JABBAR**

CONTACT:

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Personal Profile:

Date of Birth: 27/04/1988
Gender : Male
Nationality : Indian
Marital Status: Married
Indian Licence No:4/3165/2007
Date of Issue:23-08-2007
Passport Details:No: T9879517
Issued at RIYAD On 18th Jan 2021
Valid up to 17th Jan 2031
Visa Status: Visit Visa
Visa Expiry: 21/11/2024

Education

- **2010| (B.Tech) in InformationTechnology| MG University**
- **2006 | Higher Secondary Education | HSE**

SKILLS :

**Active Directory Services;
Active Directory
Group Policy Objects
Group Policy Management
Console (GPMC)
DHCP
DNS
CCTV Installation &
Configuration**

CERTIFICATIONS

**CCNA
MCITP
MCP**

MY OBJECTIVE

I am seeking a position with a technology company that will allow me to apply and enhance my skills of being an IT professional. Also my talents can be utilized for the growth of the company as well as self in an environment where team player role is significant and to be with best, be considered as an asset by my employer.

EXPERIENCE

Syama Dynamics Pvt Ltd, Cochin , Kerala(Dec`2023 to till now)

Designation: IT Project Engineer

- Responsible for implementing, configuring, and testing IT solutions
- Delegating assignments to project team members
- Keeping stakeholders in the loop about the projects they have ordered
- Staying up to date with project progress
- Creating project plan templates
- Performing project assessments
- Suggesting and managing project management software upgrades and integrations
- Setting project milestones
- Ensuring project deliverables are produced on time
- Successfully installed IP camera for Parking management at **Cochin International Airport, Kerala**

Lulu Hypermarkets, Dammam , KSA(Oct`2015 to Oct`2023)

Designation: IT Incharge (System Administrator)

- Administrating and Troubleshooting windows Servers.
- Managing AD User accounts and giving share & security level Permissions.
- Design, specify, configure, and install analog and digital CCTV systems
- Train employees to use software and hardware; troubleshoot issues and provide technical support when needed
- Prepare cost-benefit analyses when upgrades are necessary, and monitor vendors to ensure that they're offering the best-possible service and value for business needs
- Analyze processes, technologies, and vendors continually to find areas for improvement
- Supervised a team of 2 IT Support and managed relationships with external vendors and adviser.
- Maintain essential IT infrastructure, including operating systems, security tools, applications, servers, email systems, laptops, desktops, software, and hardware
- Take responsibility for projects and solutions within the larger business initiative
- Handle business-critical IT tasks and systems administration
- Research and evaluate emerging technologies, hardware, and software
- Track and maintain hardware and software inventory
- Provided technical support for hardware/software configurations and applications.
- Identified any issues in systems and recommended ways to resolve them.
- Develop and execute disaster planning and maintain data backups
- Analyze departmental needs, identify vulnerabilities, and boost productivity, efficiency, and accuracy to inform business decisions

Strengths:

The burning desire for Self Improvement.

A good team player and positive attitude

Evergreen quest for the great knowledge.

Ability to strike a friendly chord with any kind of personality and versatility.

Previous Experiences:

D-Wan Supports Private Ltd, Kerala India(An ISP Licensee) July 2011 to Sep 2015

Designation: IT & Network Engineer

- Configuration of OLT (Optical Line Terminal) a layer two Switch and Cisco Routers.(as per the operator request)
- Managing Bandwidth Monitoring Software (BMS)
- Establishing Wireless long distance - Point to Point and Hotspot Connectivity.
- Technical support given to both bandwidth operators and end customers
- Supervising the Projects Technical side
- Presales and Consulting Activities
- Reviewed project plans and ensured progress according to schedule.
- Developed all procedures and policies for organization. .
- Planned computer resources required for project and prepared data security systems and disaster recovery in time of emergency.
- Maintained knowledge of all new technologies in computer systems.
- Helps the customer to Productionize or Implements the product/solution Providing

CutesysTechnology Pvt.Ltd. Kerala India June 2010 to May 2011

Designation: Jr. Network Admin

Duties & Responsibilities

- Hardware& Network Support for small offices
- Troubleshoot and Resolving LAN Network Problems
- Maintaining Shared Files and Printers
- Managing The Office LAN and Desktop Support
- Configuring network hardware
- Handling repairs and maintenance
- Designing network models
- Managing software
- Ensuring network security
- Optimizing network storage
- Installing and supporting internet, intranet, local area networks (LANs),
- wide area networks (WANs) and network segments.