



# ANJITA THAPA

## EXPERIENCE

### POPEYES LOUISIANA KITCHEN, UAE

#### Costumer Service & Cashier

2022 April-2024 June

- Managed payments, greeted customers, and coordinated seating.
- Communicated with kitchen staff for accurate order processing.
- Addressed customer concerns and maintained cleanliness.
- Supported team with food prep and serving during busy times.

### KK mart Nepal

#### Costumer Service & Cashier

2021 May-2022 Feb

- Delivered excellent customer service by assisting with inquiries, product selection, and handling complaints.
- Operated the cash register efficiently, processing transactions, returns, and exchanges.
- Managed cash drawer, ensuring balance and training new employees on cash handling.
- Maintained a clean and organized checkout area and worked with the team to achieve sales targets.

### CosmopolitanSec. Boarding School

#### Teaching Assistant

2019 July -2021 March

- Assisted lead teachers with lesson plans and instructional materials.
- Provided one-on-one and group support to students for assignments.
- Supervised students during activities, maintaining a safe learning environment.
- Graded assignments and helped organize classroom events.

## Objective

Customer-oriented cashier with extensive experience in efficient transactions, accurate cash handling, and exceptional service in fast-paced environments.

0554276042

anzetathapa720@gmail.com

UAE, dubai

## LANGUAGE

- English
- Nepal
- Hindi

## SKILLS

- Proficient in cash handling and transaction processing
- Excellent customer service and communication skills
- Strong attention to detail and accuracy
- Ability to work under pressure and in a fast-paced environment
- Familiarity with POS systems and
- Effective problem-solving skills
- Team player with a positive attitude
- Skilled at managing multiple tasks concurrently without compromising quality

## CERTIFICATIONS

### Basic Food hygiene

2023

### HACCP Training

2022

## EDUCATION

### **High school 2019-2021**

Morgan International College  
Kathmandu, Nepal  
Biology course

## REFERENCES

Available upon request

## ADDITIONAL INFORMATION

- Willing to relocate
- Available for flexible working hours, including weekends and holidays