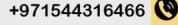
TonyJohny

Floor Manager



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Thrissur,Kerala ,India 🍊



+918943621646





Education

Higher secondary school St. Joseph pulincunnoo 2006

B-Tec

S.I.T MADURAI 2007 TO 2011 COURSE: ECE- Completed

2011

Personnel Details

Date of birth : 1988
Nationality : Indian
Sex : Male
Marital Status : Married

Languages : English, Malayalam,

Tamil, Hindi.

Passport No. : T4494749
Date of issue : 06/04/2010
Place of issue : Cochin
Date of expiry : 12/02/2029

Key Skills

Able to work under pressure

Skilled in performing repetitive tasks efficiently

Outstanding attention to detail

Professional Summary

Results-driven Floor Manager with a proven record in optimizing operational efficiency, driving sales growth, and enhancing customer satisfaction. Skilled leader adept at fostering a positive work environment, achieving business objectives, and maintaining high standards of quality and service. Eager to bring my leadership expertise to a dynamic organization.

Experience

Site Superviser | 2021-2023

SANMIL BULIDERS

Worked as site superviser in a constrution company.

Kerala, India

Store Manager | 2019 - 2020

Floransa

Worked as store manager in Floransa

Kuwait

Floor Manager | 2016 - 2018

Navarathna Supermarket

Worked as floor manager in Navarathna Supermarket

Chalakudy, Kerala, India

BDM

HDFC LIFE 2015- 2016
Worked as BDM in HDFC LIFE
Angamaly,Kerala ,India

Marketing Manager

ICL Bank | 2014-2015

Worked as marketing manager ICL Bank Trissur irinjalakuda zoneKerala ,India

Sales Merchandiser

AL-FANOON 2012 - 2014 Worked as sales merchandiser in

AL-FANOON Kuwait

Job Skills

Oversee and uphold customer service standards, proactively addressing and resolving customer concerns to ensure optimal satisfaction.

Manage inventory levels and initiate timely merchandise orders as needed to ensure seamless supply chain operations.

Supervise and oversee store operations, offering guidance and direction to ensure smooth workflow among the staff.

Generate and compile daily, weekly, and monthly reports, ensuring accurate and timely documentation of key metrics and performance indicators.

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Floor Manager

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- Ensure all product items are delivered to the appropriate stores at the right time, in the right quantities and without any errors
- Oversee and manage shrinkage and security measures to ensure a controlled and secure environment within the organization.
- Analyze sales performance and execute targeted strategies to enhance sales outcomes, consistently driving revenue growth.

 Manage personal and employee schedule, responsible for opening and closing store.
- Maintain good relationship with customers and vendors

Language

Malayalam(Mother Tounge) English(Very Good) Hindi (Very Good) Tamil (Very Good)