



# MOHAMMED SHAFI

**WEBSITE & SOFTWARE UPDATES WITH EXCEPTIONAL VIDEO EDITING  
SKILLS & SOCIAL MEDIA SPECIALIST | 5+ YRS**

## PROFESSIONAL SUMMARY

As a versatile software developer, I possess a diverse skill set that extends across various roles essential for efficient computer operation. From meticulous data entry to providing exemplary service as a cashier, crafting engaging websites, managing inventories as a storekeeper, Social Media Specialist and innovating mobile applications, I excel in adapting to dynamic demands. My proficiency across these domains makes me a valuable asset, capable of delivering high-quality solutions in any work environment.

## WORK EXPERIENCE

### SOFTWARE ENGINEER

› **EBOS TECHNOLOGIES, BANGALORE (Mar 2023 – Feb 2024)**

› **TEAMLEASE DIGITAL (TCS), BANGALORE (Jun 2022 – Jan 2023)**

- Proficient in .NET Core, ReactJS, C#, SQL, MVC, Web API for ERP and retail app modules.
- Resolves transaction errors, ensures smooth operations.
- Manages junior devs, ensures timely delivery, fosters collaboration.
- Handles user issues, schedules tasks efficiently, implements incident management protocols.
- Develops batch processing, automates updates using console apps and stored procedures.
- Tests rigorously, deploys apps seamlessly, ensures production server readiness.

### SOFTWARE ENGINEER

› **TEAMLEASE DIGITAL (TCS), BANGALORE (Sep 2021 – Mar 2022)**

› **DS INFOTECH PVT LTD (TCS), MANGALORE (Sep 2020 – Jan 2021)**

- Lead end-to-end software projects, ensuring timely delivery and budget adherence.
- Foster strong client connections, aligning with project objectives and ensuring satisfaction.
- Drive efficiency improvements to enhance team performance and project outcomes.
- Collaborate with diverse teams to integrate efforts and achieve project success.
- Guide and support junior team members, facilitating their professional growth.
- Implement rigorous QA processes for delivering reliable software solutions.

### SOCIAL MEDIA SPECIALIST / IT ADMIN (FEB 2019 – JULY 2020) GREENWOODS PUBLIC, KASARAGOD, INDIA

- Assist in the formulation of strategies to build a lasting digital connection with consumers
- Plan and monitor the ongoing company presence on social media (Twitter, Facebook, YouTube, Instagram, LinkedIn, Tiktok etc.)
- Launch optimized online adverts through Google Adwords, Facebook etc. to increase company and brand awareness as well as generate sales revenues
- Be actively involved in SEO efforts (keyword, image optimization etc.)
- Prepare online newsletters and promotional emails and organize their distribution through various channels
- Manage and Provide creative ideas for content marketing and update website and maintain online stores on different platforms such as shopify, Amazon & Noon etc.
- Collaborate with designers to improve user experience

## CONTACT

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500001, Dubai

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✉ mdshafi959@gmail.com

in [https://www.linkedin.com/in/  
mdshafi959/](https://www.linkedin.com/in/mdshafi959/)

## EDUCATION

- **Degree :**  
2014 Bachelor of Engineering (CS).

## PASSPORT DETAILS

- Passport No. : W1469720
- Date of Expiry : 12-06-2032
- Date of Issue : 13-06-2022
- Visa Status : Visit visa

## CERTIFICATIONS

- 1 Day AI Tools Workshop on 10 Sept 2023 from  
be10X
- 2 Day Workshop on Business Intelligence  
Using Power BI on 16,17 Sept 2023  
Skill Nation

## SOFTWARE PROFICIENCIES

- **Microsoft Office Suite :**  
(Word, Excel, PowerPoint, Outlook)




## SKILLS

- Website Update and Maintenance
- Software Update Management
- Video Editing
- User Requirements Analysis
- Problem Solving
- Technical Support and Troubleshooting
- Adaptive Learning and Flexibility
- Communication Skills
- Responsive Design
- Creativity
- Social media specialist
- UAT Testing
- Office Procedures
- Database Management
- Cloud Computing
- Asp.net, MVC,C#
- JavaScript,HTML,CSS, ANGULAR JS
- MSSQL&MySql
- SDLC
- OOP
- Restful API Development
- Cloud Platform
- Front End Technologies
- Agile/Scrum Methodologies

## LANGUAGES

- English
- Malayalam
- Hindi

## HOBBIES

-  Music
-  Travelling
-  Reading

- Measure performance of digital marketing efforts using a variety of Web analytics tools
- (Google Analytics, WebTrends etc.)
- Acquire insight in online marketing trends and keep strategies up-to-date
- Maintain partnerships with media agencies and vendors
- Demonstrable social networking experience and knowledge of social analytics tools.
- Positive attitude, detail, and customer-oriented with good multitasking and organizational ability.
- Measure and report the performance of all digital marketing campaigns, and assess against goals.
- Identify trends and insights.
- Brainstorm new and creative growth strategies.
- Collaborate with internal teams to create landing pages and optimize user experience.
- Basic knowledge in META ads.

### SOFTWARE DEVELOPER (Sept 2016 – Dec 2017) GLOBAL TECHNOLOGY, MANGALORE, INDIA

- Created innovative software products using .Net technologies (C#, ASP.NET MVC, Web API, MS SQL) for Global Technology.
- Delivered live data solutions for clients in Saudi Arabia and the Middle East.
- Provided design input for software and databases, prioritizing simplicity and efficiency.
- Addressed bug fixes, enhancements, and modifications as needed.
- Stayed updated with the latest technologies.
- Developed solutions for Windows, Android, and iOS applications.

### JUNIOR SOFTWARE DEVELOPER (July 2015 – Aug 2016) DATASYS INVENTURE PVT LTD MANGALORE, INDIA

- LISA is an integrated web application that handles various academics & Non academic activities of an institution.
- I have worked on this module Students / Library Management this module includes students, Library, Syllabus, Homework, Time table, Attendance, Exam, Email, SMS.
- I have worked on this module Employee / Smart Diary Management this module includes daily wages, salary Sheet, pay sheet & pay slips.

## PERSONAL DETAILS

Date of Birth : 02/02/1993  
Nationality : Indian  
Gender : Male  
Marital Status : Married

## DECLARATION

All the information provided by me in this resume is correct to my knowledge and I have not knowingly omitted any related information, which would have a bearing on my employment with you.

MOHAMMED SHAFI