

MUHAMMAD UMAR RAMZAN

Summary

Always aware of guest satisfaction to deliver the perfect service experience. Ensure high quality of food and beverages to guests. Duties and responsibilities include, but are not limited to: servicing the guest in a friendly, efficient manner while maintaining a clean and safe work environment. guests must feel welcome, comfortable, and well attended to at all times.

Contact

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Hobbies

- QURAN LESSONS
- ONLINE MARKETING
- TRAVEL
- WORK OUT



Highlights

- Inform customers about the day's specials.
- Offer menu recommendations upon request.
- Present menu, answer questions, and make menu recommendations.

Experience

HALPER - (2-Years)

DAY TO DAY (Union, DUBAI)

- ❖ Provide excellent customer services
- ❖ Going round the aisles taking note of which stock needs replacing
- ❖ Stacking the shelves and display areas, including fridges and freezers
- ❖ Making sure that stock is rotated — putting goods with the earliest sell-by dates to the front
- ❖ Cleaning the shelves and keeping stock neat and tidy
- ❖ Helping customers with any queries, including showing them where items are
- ❖ Working on the checkouts, scanning goods, sometimes helping with packing, and processing cash or card payments
- ❖ Helping customers use self-service checkouts
In a large store, specialising in one particular department such as grocery or chilled food

SALEMAN (2-Years Experience)

IMTIAZ SUPER MARKET, (Lahore,Pakistan)

- ❖ Assisted customers in locating desired items, enhancing their shopping experience and ensuring satisfaction.
- ❖ Informed customers of ongoing promotions, effectively increasing sales and customer engagement.
- ❖ Maintained comprehensive knowledge of store products to provide informed recommendations and assistance..

Education

- **I.C.S** (Supireior Collage) of Science Punjab, Pakistan.
- **MATRICULATION** (Muslim Public High Schoo).Puniah. Pakistan.