

SUMMARY

Qualification

Diploma

PVKK Institute of Technology,
Anantapur
(Year 2017)

Intermediate

Government Junior College,
Kadiri
(Year 2013)

SSC

Government High School Boys,
Kadiri
(Year 2011)

Personal Information

Nationality : Indian

Gender : Male

Marital Status : Single

Driving License : India

Language Proficiency: English
Urdu, Telugu, Hindi

Passport Number :V9229396

Visa Status :Visit Visa

H.M.D. MAZID AHAMED

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CAREER OBJECTIVE

To ensure challenging position in a growing organisation where i would be able to utilise my capabilities to the best extent and in the process add value to the organisation and my career.

WORK EXPERIENCE :

KIA Motors

Automobile Parts And Service

Duration : 2019 Oct-2022 Jun

Worked As Quality Inspection Analyst

KIA Motors, India.

Department : Automobile Parts.

Designation : QualityAnalyst.

Highlights as Personal Trainer

- End to End quality inspection of Automotive parts as per Company standards.

Greet Technology Pvt Ltd, India

Worked as Customer Support Executive

Department : Front Office

Designation : Customer Support Executive.

Duration : 2022 Aug - 2023 July

Software Skill Used : MS-Word, MS-Excel

Significant Highlights as Front Office

- Take ownership of customer issues.
- Troubleshoot problems and drive resolutions.
- Escalate unresolved issues to relevant internal teams.
- Collect prompt and accurate customer feedback.
- Document knowledge as solution articles.
- Master the use of a help desk software.
- Process complaints and issues related to products or services.