# **SUMMARY**

# Qualification

## **Diploma**

PVKK Institute of Technology, Anantapur (Year 2017)

#### **Intermediate**

Government Junior College, Kadiri (Year 2013)

#### **SSC**

Government High School Boys, Kadiri (Year 2011)

### **Personal Information**

Nationality : Indian

Gender : Male

Marital Status : Single

Driving License : India

Language Proficiency: English

Urdu, Telugu, Hindi

Passport Number: V9229396

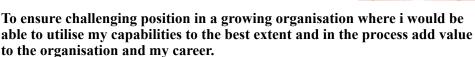
Visa Status :Visit Visa

#### H.M.D. MAZID AHAMED

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mazidmazu@gmail.com

### **CAREER OBJECTIVE**



### **WORK EXPERIENCE:**

**KIA Motors** 

**Automobile Parts And Service** 

Duration: 2019 Oct-2022 Jun

**Worked As Quality Inspection Analyst** 

KIA Motors, India.

Department : Automobile Parts.

**Designation** : QualityAnalyst.

# **Highlights as Personal Trainer**

• End to End quality inspection of Automotive parts as per Company standards.

## Greet Technology Pvt Ltd, India

**Worked as Customer Support Executive** 

**Department** : Front Office

**Designation** : Customer Support Executive.

Duration : 2022 Aug - 2023 July

Software Skill Used : MS-Word, MS-Excel

# Significant Highlights as Front Office

- Take ownership of customer issues.
- Troubleshoot problems and drive resolutions.
- Escalate unresolved issues to relevant internal teams.
- Collect prompt and accurate customer feedback.
- Document knowledge as solution articles.
- Master the use of a help desk software.
- Process complaints and issues related to products or services.

