



#### PERSONAL INFORMATION:

**DATE OF BIRTH:**  
DECEMBER 13, 2001

**GENDER:**  
MALE

**NATIONALITY:**  
FILIPINO

**MARTIAL STATUS:**  
SINGLE

**LANGUAGE:**  
FILIPINO AND ENGLISH

**ADDRESS:**  
DUBAI, U.A.E

**MOBILE NUMBER:**  
**+971 56 926 1328**

**EMAIL:**  
[mack.araled13@gmail.com](mailto:mack.araled13@gmail.com)

# MARK ARON Q. DE LARA

#### EDUCATIONAL BACKGROUND

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**TERTIARY: INFORMATION TECHNOLOGY IT  
(UNDERGRADUATE)**  
DON HONORIO VENTURA STATES UNIVERSITY  
S.Y. 2018-2019

**SECONDARY:**  
NUESTRA SENORA DEL PILAR INTERGRATED SCHOOL CITY OF SAN  
FERNANDO PAMPANGA.  
S.Y 2014, 2018

#### WORK EXPERIENCE

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**SERVICE CREW (SEPTEMBER 2023-APRIL 2024)**  
**MCDONALDS**  
**AL NASSER BUILDING, BANIYAS SQUARE, DEIRA DUBAI U.A.E**

- Greet customers, record orders, and serve food and beverages with a consistently positive and helpful attitude, including answering questions about the menu.
- Input orders into a point-of-sale system and accept payment using a credit card reader or cash register, calculating change accurately and quickly as required.
- Work together with the kitchen team to prepare foods such as burgers, coffee while following cooking instructions, safety procedures, and sanitary requirements
- Use specific kitchen machinery such as ice cream dispensers, blenders, and espresso machines to create customized hot and cold beverages to customers' preferences.
- Ensure restaurant cleanliness daily by clearing tables, returning trays to the kitchen, sweeping and mopping floors, washing and sanitizing kitchen utensils

-Handle guests' concerns and complaints professionally and calmly to resolve problems according to restaurant policy and Maintain a neat and tidy appearance by wearing a uniform and adhering to a corporate dress code.

**SALES CUM CASHIER (SEPTEMBER 2021-JUNE 2022)  
TOMS WORLD  
CITY OF SAN FERNANDO, PAMPANGA PHILIPPINES**

- SELLING AND HANDLING OUT TICKETS AND COINS
- OPERATING GAME BOOTHS, INCLUDING SETUP AND PRIZE DISTRIBUTION
- CLEANING EQUIPMENT, RIDES, BOOTHS, OR GROUNDS
- ANSWERING ANY QUESTIONS THAT PEOPLE MAY HAVE REGARDING RULES, PRICES, TIMES, ETC.
- DIRECTING PEOPLE TO ATTRACTIONS UPON REQUEST
- MONITORING AND ADMITTING PEOPLE TO RIDES, USUALLY BY COLLECTING TICKETS OR MONEY
- MANAGING LINES OF ATTRACTIONS
- INFORMING RIDES OF ANY RULES, SAFETY REGULATIONS, OR PROHIBITED ITEM ON RIDE

**SKILLS**

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- ABILITY TO PLAN, ORGANIZE AND PRIORITIZE WORK
- HAS A HEALTHY ATTITUDE TOWARDS WORK
- COMMITMENT TO EXCELLENT CUSTOMER SERVICE
- ABILITY TO PRIORITIZE AND MANAGE MULTIPLE RESPONSIBILITY

**I HEREBY CERTIFY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.**

**MARK ARON Q. DE LARA  
APPLICANT**