POST APPLIED FOR: SALES ASSOCIATE/CASHIER

Objective

An energetic, talented with a real passion for delivering a first rate service to guests and maintaining excellent relationships with them to encourage repeat business. Looking to join a reputable and exciting hotel group where I can progress quickly and have the opportunity to develop an enviable career profile.

Experience

- Having 1 years Experience as a Guest Service Associate in Olive Multicousin Restaurant in 2023 From Rampur UP India.
- Having 2 years Experience as a Guest Service Associate from Manar Multicousin Restaurant in 2020 to 2022 Mundapanda Airline, Muradabad, UP India.
- Having 2 years Experience as a Waiter in Nandan sweets & Multicousin Restaurant in 2017 to 2019 Gurugram India.

Job and Responsibilities as a Guest Service Associate

- Reporting any technical issues and maintenance needs.
- Updating status of guest rooms on assignment sheet.
- Handling guest request
- Ensuring guest satisfaction throughout their stay.
- Maintain healthy and safe environment in the guest room.
- Follow the help and safety rules.
- Take care of personal hygiene and tidiness as well.
- Greeting guests.

Competencies

- Promoting a culture of continuous improvement throughout the hotel.
- Knowledge of health & safety regulations, food safety and cash handling.
- Having a solid understanding of House Keeping as well as reception.
- Ability to identify, understand and give priority to urgent issues.

Personal Details

- Possessing a friendly personality and charisma to connect with a diverseclientele.
- Doing everything with the hotel customers in mind.
- Excellent presentation skills.
- Hospitality background.
- Adaptable and having a hands-on approach to running the hotel.
- Having a tenacious and 'can do' attitude.
- Spotting opportunities before others.
- Entrepreneurial mindset.
- Able to deal calmly with challenging situations.
- Self-motivated and having a pro-active mindset.

Academic Quaification

- B.Com from Swami vivekanand subharti univeristy of meerut india in 2013 to 2016.
- Intermediate from Gwalior Board (M.P) 2013.
- **High School** from UP Board in 2011.

References

<u>VIQAR ALI KH</u>AN



Contact

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DeiraDubai,UAE

PROFILE

DateofBirth: 05-June-1994

Nationality: India
Gender: Male
Marital Status: Single
Passport No: R6507334

DateofExpiry: 18-01-2028 **Visa Status**: Visit Visa

Skills

- ➤ MS-Word/MS-Excel
- > Precision and attention to detail.
- Ability to work as part of a team.
- Polite and professional manner.
- English Faculty.
- Cashier

Language

English : Excellent
Hindi : Excellent
Urdu : Excellent