

Varun Rana

STOREKEEPER

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Summary

Results-driven and detail-oriented professional currently pursuing a Master's in Logistics and Supply Chain Management, with proven experience in sales support, client service, and operations across global firms. Skilled in inventory management, logistics coordination, telesales, lead generation, and CRM tools, with a strong focus on maintaining stock accuracy, optimizing warehouse processes, and supporting supply chain activities. Adept at building client relationships, achieving operational targets, and contributing to efficient store and inventory operations. Eager to leverage my logistics knowledge, customer service skills, and practical business experience in a dynamic, fast-paced storekeeping environment.

Experience

Customer Success and Operations Specialist, Lange Robert Lange Group, Warsaw, Poland

Jan 2024 — Feb 2025

- Managed logistics operations to ensure the smooth flow of goods and materials.
- Coordinated with suppliers to maintain stock levels and achieve timely deliveries.
- Ensured compliance with labeling and traceability standards.
- Provided personalized services to improve customer satisfaction and loyalty.

Junior Customer Service & Operational Analyst – KYC, NatWest International Bank, Warsaw, Poland

Nov 2021 — Jun 2023

- Delivered high-quality customer service during KYC reviews.
- Collaborated with internal teams to resolve client queries efficiently.

Education

MBA, Logistic and Supply Chain Management, Britts Imperial University College, UAE

2025 — 2027

BBA, International Business Management, Spoleczna Akademia Nauk, Poland

2018 — 2021

Skills

Inventory Management

Stock Control and Replenishment

Logistics and Warehouse Coordination

Basic ERP Knowledge

Customer Service

Problem Solving