

VICTOR LANGAT

QA ANALYST

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OBJECTIVE

EXPERIENCE ANALYST WITH A PROVEN ABILITY TO CREATE RELIABLE TESTING PROTOCOLS. KNOWN FOR A KEEN EYE FOR DETAIL AND A DEDICATION TO SWIFTLY ADDRESSING INTRICATE TECHNICAL PROBLEMS.

EXPERIENCE

MINDRIFT

APRIL 2024- PRESENT

AI TUTOR

- AI CONTENT EDITOR, EVALUATE AI GENERATED WRITING WORK AND CREATING UNIQUE ANSWERS TO PROMPT IN ORDER TO IMPART KNOWLEDGE.
- SET UP AND VERIFY SYSTEM ENVIRONMENT(S) AND COORDINATING WITH THE TEAM.
- FOLLOWING THE NECESSARY QUALITY THRESHOLD AND ADHERING TO DATA PROGRAM APPROCHES IN ORDER TO MAINTAIN REQUIREMENTS.

SAMA

JAN 2023- MARCH 2024

ASSOCIATE ANALYST

- RESEARCH PRODUCTS ACROSS SEVERAL E-COMMERCE PLATFORMS.
- MAITAING DATA WORK REQUIREMENTS BY FOLLOWING DATA PROGRAM TECHNIQUES, AS WELL AS MEETING AND MAINTAING THE REQUIRED QUALITY THRESHOLD.
- USED SERVICE MANAGEMENT SYSTEM TO MANAGE INCIDENTS AND FOLLOW UP REQUESTS.
- PRESENTED SUGGESTIONS AND ANALYSIS TO MANAGEMENT INCLUDING RECOMMENDED SOFTWARE FIXES.

EDUCATION

KITALE NATIONAL
POLYTECHNIC

NAIROBI

DIPLOMA IN SUPPLY CHAIN
MANAGEMENT
NOV 2017
CREDIT.

UNIVERSITY OF THE PEOPLE-
COMPUTER SCIENCE-ON
GOING.

CERTIFICATES

ISTQB- CTFL
22-SEP-2022.

TECHNICAL SUPPORT
FUNDAMENTALS-GOOGLE
JULY 2023.

PRACTICAL SOFTWARE
TESTING-UDEMY
FEB 2023.

ISO CERTIFICATE
SAMA

KEY SKILLS

- JAVA
- SELENIUM
- JIRA

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- MAINTAIN DATA WORK REQUIREMENTS BY FOLLOWING DATA PROGRAM TECHNIQUES, AS WELL AS MEETING AND MAINTAINING THE REQUIRED QUALITY THRESHOLD.

PART TIME - PRESENT
TRADE FINANCE EXECUTIVE
EURO EXIM BANK

PART TIME - PRESENT
SOFTWARE TESTER
FREELANCE

- WROTE DETAILED TEST SCENARIOS AND CASES, ACCURATELY LOGGING ERRORS AND DEFECTS IN COMPREHENSIVE TEST REPORTS.
- CARRIED OUT AUTOMATED AND MANUAL TEST EXECUTION, DELIVERING RELEVANT TEST COVERAGE.
- TESTED FUNCTIONALITY, PERFORMANCE AND COMPLIANCE OF PRODUCTS AGAINST DESIGN SPECIFICATIONS TO MAINTAIN STRONG DEVELOPMENT STANDARDS AND HIGH CUSTOMER SATISFACTION.

SAMASOURCE
JULY 2018-DEC 2022
AGENT

- MAINTAIN DATA WORK REQUIREMENTS BY FOLLOWING DATA PROGRAM TECHNIQUES, AS WELL AS MEETING AND MAINTAINING THE REQUIRED QUALITY THRESHOLD.
- LEVERAGED CLIENT DATA AND AVAILABLE INSIGHTS TO IMPROVE ALIGNMENT OF BUSINESS PRIORITIES AND UTILIZATION OF RESOURCES.
- VERIFY ENTERED DATA BY REVIEWING, CORRECTING, DELETING, OR REENTERING DATA, PURGING FILES TO ELIMINATE DUPLICATION OF DATA.
- RESEARCH PRODUCTS ACROSS SEVERAL E-COMMERCE PLATFORMS.

PART TIME
MEDSOLS SYSTEMS LTD
PROCUREMENT SPECIALIST

- SUPPORT THE TENDER TEAM IN THE PREPARATION AND SUBMISSION OF BID DOCUMENTS, ENSURING ADHERENCE TO TIMELINES AND REQUIREMENTS.
- MANAGE COMMUNICATION CHANNELS WITH EXTERNAL PARTNERS, SUBCONTRACTORS, AND SUPPLIERS INVOLVED IN THE BID PROCESS.

- UI AUTOMATION TESTING
- API TESTING
- EC2 -AWS

- PROJECTS –
NGANYAAPP.COM

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- CONDUCT QUALITY CHECKS ON FINAL BID SUBMISSIONS TO ENSURE ACCURACY, CONSISTENCY, AND COMPLIANCE WITH TENDER SPECIFICATION.

**SHING VENTURES LTD
MARKETING COORDINATOR**

- HANDLE INQUIRIES AND PROVIDE SUPPORT TO CUSTOMERS REGARDING PRODUCT AVAILABILITY, PRICING AND SHIPMENT STATUS.
- SUPPORT SALES TEAM WITH ORDER PROCESSING, INVOICING AND FULFILLMENT ACTIVITIES.
- MAINTAIN ACCURATE RECORDS OF SALES TRANSACTIONS AND CUSTOMER INTERACTIONS.
- COORDINATE WITH WAREHOUSE AND SHIPPING PARTNERS TO ENSURE TIMELY DELIVERY OF ORDERS.

**MACPCZONE
DECEMBER 2017-JUNE 2018
IT SUPPORT ASSISTANT**

- ACTED AS PRIMARY SUPPORT FOR CORE APPLICATIONS, PROVIDING COMPREHENSIVE DESK-SIDE SUPPORT.
- RECOGNIZED, DOCUMENTED AND ESCALATED IT PROBLEM TRENDS, PREVENTING COMMONLY OCCURRING ISSUES.
- DEMONSTRATED EXCELLENT TIME MANAGEMENT SKILLS, PRIORITIZING AND COORDINATING MULTIPLE OPEN CASES AT ONCE.

REFERENCES

AVAILABLE UPON REQUEST