VICTOR LANGAT

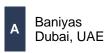
QA ANALYST



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OBJECTIVE

EXPERIENCE ANALYST WITH A PROVEN ABILITY TO CREATE RELIABLE TESTING PROTOCOLS. KNOWN FOR A KEEN EYE FOR DETAIL AND A DEDICATION TO SWIFTLY ADDRESSING INTRICATE TECHNICAL PROBLEMS.

EXPERIENCE

MINDRIFT APRIL 2024- PRESENT AI TUTOR

- AI CONTENT EDITOR, EVALUATE AI GENERATED WRITING WORK AND CREATING UNIQUE ANSWERS TO PROMPT IN ORDER TO IMPART KNOWLEDGE.
- SET UP AND VERIFY SYSTEM ENVIRONMENT(S) AND COORDINATING WITH THE TEAM.
- FOLLOWING THE NECESSARY QUALITY THRESHOLD AND ADHERING TO DATA PROGRAM APPROCHES IN ORDER TO MAINTAIN REQUIREMENTS.

SAMA JAN 2023- MARCH 2024 ASSOCIATE ANALYST

- RESEARCH PRODUCTS ACROSS SEVERAL E-COMMERCE PLATFORMS.
- MAITAING DATA WORK REQUIREMENTS BY FOLLOWING DATA PROGRAM TECHNIQUES, AS WELL AS MEETING AND MAINTAING THE REQUIRED QUALITY THRESHOLD.
- USED SERVICE MANAGEMENT SYSTEM TO MANAGE INCIDENTS AND FOLLOW UP REQUESTS.
- PRESENTED SUGGESTIONS AND ANALYSIS TO MANAGEMENT INCLUDING RECOMMENDED SOFTWARE FIXES.

EDUCATION

KITALE NATIONAL POLYTECHNIC

NAIROBI

DIPLOMA IN SUPPLY CHAIN MANAGEMENT NOV 2017 CREDIT.

UNIVERSITY OF THE PEOPLE— COMPUTER SCIENCE-ON GOING.

CERTIFICATES

ISTQB- CTFL 22-SEP-2022.

TECHNICAL SUPPORT FUNDAMENTALS-GOOGLE JULY 2023.

PRACTICAL SOFTWARE TESTING-UDEMY FEB 2023.

ISO CERTIFICATE SAMA

KEY SKILLS

- IAVA
- SELENIUM
- JIRA

 MAITAIN DATA WORK REQUIREMENTS BY FOLLOWING DATA PROGRAM TECHNIQUES, AS WELL AS MEETING AND MAINTAINING THE REQUIRED QUALITY THRESHOLD.

PART TIME - PRESENT TRADE FINANCE EXECUTIVE EURO EXIM BANK

PART TIME - PRESENT SOFTWARE TESTER FREELANCE

- WROTE DETAILED TEST SCENARIOS AND CASES, ACCURATELY LOGGING ERRORS AND DEFECTS IN COMPREHENSIVE TEST REPORTS.
- CARRIED OUT AUTOMATED AND MANUAL TEST EXECUTION, DELIVERING RELEVANT TEST COVERAGE.
- TESTED FUCTIONALITY, PERFOMANCE AND COMPLIANCE OF PRODUCTS AGAINST DESIGN SPECIFICATIONS TO MAINTAIN STRONG DEVELOPMENT STANDARDS AND HIGH CUSTOMER SATISFACTION.

SAMASOURCE JULY 2018-DEC 2022 AGENT

- MAITAIN DATA WORK REQUIREMENTS BY FOLLOWING DATA PROGRAM TECHNIQUES, AS WELL AS MEETING AND MAINTAINING THE REQUIRED QUALITY THRESHOLD.
- LEVERAGED CLIENT DATA AND AVAILABLE INSIGHTS TO IMPROVE ALIGNMENT OF BUSINESS PRIORITIES AND UTILIZATION OF RESOURCES.
- VERIFY ENTERED DATA BY REVIEWING, CORRECTING, DELETING, OR REENTERING DATA, PURGING FILES TO ELIMINATE DUPLICATION OF DATA.
- RESEARCH PRODUCTS ACROSS SEVERAL E-COMMERCE PLATFORMS.

PART TIME MEDSOLS SYSTEMS LTD PROCUREMENT SPECIALIST

- SUPPORT THE TENDER TEAM IN THE PREPARATION AND SUBMISSION OF BID DOCUMENTS, ENSURING ADHERENCE TO TIMELINES AND REQUIREMENTS.
- MANAGE COMMUNICATION CHANNELS WITH EXTERNAL PARTNERS, SUBCONTRACTORS, AND SUPPLIERS INVOLVED IN THE BID PROCESS.

- UI AUTOMATION TESTING
- API TESTING
- EC2 -AWS
- PROJECTS –NGANYAAPP.COM

CONDUCT QUALITY CHECKS ON FINAL BID SUBMISSIONS
 TO ENSURE ACCURACY, CONSISTENCY, AND COMPLIANCE
 WITH TENDER SPECIFICATION.

SHING VENTURES LTD MARKETING COORDINATOR

- HANDLE INQUIRIES AND PROVIDE SUPPORT TO CUSTOMERS REGARDING PRODUCT AVAILABILITY, PRICING AND SHIPMENT STATUS.
- SUPPORT SALES TEAM WITH ORDER PROCESSING, INVOICING AND FULFILLMENT ACTIVITIES.
- MAINTAIN ACCURATE RECORDS OF SALES TRANSACTIONS AND CUSTOMER INTERACTIONS.
- COORDINATE WITH WAREHOUSE AND SHIPPING PARTNERS
 TO ENSURE TIMELY DELIVERY OF ORDERS.

MACPCZONE DECEMBER 2017-JUNE 2018 IT SUPPORT ASSISTANT

- ACTED AS PRIMARY SUPPORT FOR CORE APPLICATIONS,
 PROVIDING COMPREHENSIVE DESK-SIDE SUPPORT.
- RECOGNIZED, DOCUMENTED AND ESCALATED IT PROBLEM TRENDS, PREVENTING COMMONLY OCCURRING ISSUES.
- DEMONSTRATED EXCELLENT TIME MANAGEMENT SKILLS,
 PRIORITIZING AND COORDINATING MULTIPLE OPEN CASES
 AT ONCE.

REFERENCES

AVAILEBLE UPON REQUEST