

Vishnu E Vijay

DOB : 12-12-1996

Phone : +971569466369

Email: evijayvishnu@gmail.com

Address: Wasl Village, Al Qusais, Dubai



www.linkedin.com/in/vishnu-e-vijay6991

Passport No: T2626375

Visa Status: Visit Visa valid till 25/02/2024



PROFFESIONAL OBJECTIVES

Associate Center Manager with a proven track record of driving operational excellence and increasing overall efficiency. Capable of managing day-to-day center operations, optimizing processes, and providing exceptional customer service. Strong leadership abilities with a focus on team collaboration and motivation. Demonstrated ability to implement strategic initiatives, streamline workflows, and meet operational objectives. Capable of problem-solving and allocating resources to meet business objectives. Seeking to apply a broad background in operations management to contribute to the success of a forward thinking organization.

AREA OF INTEREST

HR Administration (Recruitment, Onboarding, Training & Development) | Sales & Marketing Strategy | Asset Management | Financial Control | Business analyst | Operations Management | Money Control & Analysis | Accounts | Customer Service

STRENGTH

- Rapid learning
- Critical Thinking
- Self initiative
- Situation Managing
- Effective listening
- Decision making
- Leadership abilities
- Customer focus
- Patience
- Customer centric approach
- Flexible and adaptability
- Persuasiveness

SKILLS

- Operational Management
- Commitment
- Process Improvement
- Problem Solving
- Quality Assurance
- Planning Skill
- Effective Communication
- Team Work
- Risk Management
- Stock Monitoring
- Continuous Improvement
- Time Management

EDUCATION

Master of Business Administration

Srinivas University 2020-2022

Bachelors of Business Administration

Kannur University 2017-2020

LANGUAGE

- English
- Malayalam
- Tamil
- Kannada
- Hindi

PROFESSIONAL EXPERIENCE

Cultfit Healthcare Pvt Ltd

Aug 2022 - Oct 2023

Associate Center Manager

- Drive daily and monthly revenue targets through strategic sales efforts and operational efficiency.
 - Collaborate closely with Cluster Managers and external stakeholders for effective communication and business flow.
 - Provide effective leadership to the operations team, fostering a collaborative and high performance culture.
 - Develop and implement strategic plans to align center operations with organizational objectives.
 - Address customer escalations and queries, ensuring a superior customer experience.
 - Manage and optimize manpower to ensure the smooth functioning of the center.
 - Analyze performance metrics, identify areas for improvement, and implement process enhancements.
 - Provide leadership to the center team, guiding them to meet performance expectations.
 - Proactively resolve operational challenges to maintain smooth business operations.
 - Implement training and development programs to enhance team skills and overall performance.
-

COMPUTER SKILL

- MS Excel
 - MS Word
 - MS PowerPoint
-

DECLARATION

I hereby inform you that all the above information provided is true to the best of my knowledge.