

# VISHNU LAL



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me96vishnu@gmail.com

Looth building  
2th floor  
Room number 6  
Alrigga  
Near union metro station

## LANGUAGE

- Malayalam
- Hindi
- English
- Tamil

## EDUCATION

### PCASC MUNNAD, KASARAGOD

BA English

2018 - 2021

### RAJAH'S HIGHER SECONDARY SCHOOL

Higher Secondary Education

2015 - 2016

### DURGA HIGHER SECONDARY SCHOOL, KANHANGAD

High School Education

2009 - 2014

## EXPERIENCE

### STORE MANAGER

7th Heaven, Trivandrum

2018 - 2019

- Ensure Guest Satisfaction
- Resource Allocation
- Train and Develop Staff
- Stepping in when Needed

### BILLING STAFF

Mall of Travancore, Trivandrum

2022 - 2023

- Assume the responsibility of receiving and sorting incoming payments with attention to credibility.
- Manage the status of accounts and balances and identify inconsistencies.
- Issue and post bills, receipts and invoices.
- Check the validity of debit accounts.
- Update accounts receivable database with new accounts or missed payments.
- Ensure all clients remain informed on their outstanding debts and deadlines.
- Provide solutions to any relative problems of clients.

### PERSON INCHARGE

Koodaram, Munnar

2023 - 2024

- Provide reasonable accommodations to persons with disabilities.
- Answer questions regarding drinking water, access to rest rooms, parking, etc.
- Maintain emergency response and facility maintenance phone numbers.
- Troubleshoot any issues arising in hotel operations.
- Maintaining statistical and financial records.
- Supervise any maintenance work and renovations.