



AKAREUT REBBECA

WAITRESS/BARISTA

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Address : Al Satwa Al Satwa , 123
Community, 6A Street, Dubai
(United Arab Emirates)

Personal skills

- Hospitality service expertise
- Menu memorization
- Coffee brewing
- Team work and collaboration
- Physically fit
- Customer care
- Problem solving capabilities
- Good time manager
- Conflict resolution
- Strong communication skills
- Just in time stock control
- Speedy and efficient
- Active listener
- Highly Organized
- Ability to use POS system

Hobbies

- Dancing music and drama
- Travelling
- Tourism
- Adventure
- Meeting friends
- Cooking

Personal details

- Date of Birth : 02-07-1992
- Gender : Female
- Passport No. : A00621105
- Date of issue : 07/02/2022
- Date of expiry : 06/02/2032
- Marital Status : Single
- Nationality : Ugandan
- Visa Status : Canceled Visa

Languages

- English

Career Objective

Friendly, energetic server looking for a role with opportunities for growth as A barista/waitress in high end dining cafes/Restaurant, Promoting customer satisfaction and build a welcoming culture using Strong and effective communication , problem-solving and hospitality expertise.

Work experience

Position: Waitress/Barista
1 year
CAFÉ ITOLF Dubai (United Arab Emirates)

- Provided exceptional “white glove” customer care and sales support.
- Managed peak café hours effectively creating and delivering drinks swiftly to maintain efficient service delivery
- Constantly expanded personal knowledge of coffee styles and varieties providing knowledgeable customer guidance.
- Warmly great and serve customers, promptly processing payments to minimize wait minutes.
- Advised on customers personal and commercial orders carefully detailing origin, flavor and pairing recommendations.
- Prepared and served hot and cold beverages promptly maintaining temperature quality and presentation.
- Maintained clean, organized workspaces enabling co-workers to readily locate required supplies.
- Used excellent memorization skills to maintain extensive drinks menu, Ingredients and recipe knowledge

Position: Barista/Cashier
1 year
BEL CAFÉ Dubai (united Arab emirates)

- Created friendly and welcoming atmosphere to encourage positive guest experience hence prolonging stay hence bringing profits.
- Managed transactions with customers using the point-of-sales system.
- Registering sales and returns on a cash register by scanning and itemizing items and totaling customers’ purchases
- Welcomed and greeted guests upon arrival and helped in answering customer queries about pricing, discounts, refund policies, coupons, gift cards, et
- Ensured high levels of customer satisfaction through excellent customer service provision.
- Checked menus to verify current selection availability, updating accordingly to avoid customer disappointments
- Neatly set tables before guests arrival, preparing and setting cutlery and refilling condiments.
- Managed and maintained clean organized café workspaces, enabling co-workers to readily locate required supplies.
- Ensured high levels of customer satisfaction through excellent customer service provision.
- Managed peak restaurant hours effectively, creating and delivering drinks swiftly this helped to avoid time wastage and waiting.

Educational qualification

- Uganda Advanced High School Certificate
- Jex Barista Institute, Albaraha Dubai (United Arab Emirates)

Declaration

- I here by declare that the above information is true to the best of my knowledge

AKAREUT REBECCA