



mshbashiru@gmail.com



+966578582207



Dammam, Saudi Arabia +966



Ghanaian

EDUCATION

Certificate
Bibiani senior high school,
Ghana
January 2015 - June 2018

- Graduate with certificate

LANGUAGES

English:

Beginner

Arabic:

Beginner

CECILIA OWUSU

PROFESSIONAL SUMMARY

Personable and responsible Cashier with 2+years of experience in retail and customer service. Solid team player with upbeat, positive attitude and ability to build customer loyalty.

WORK HISTORY

April 2022 - Current

Al Raqi supermarket - Cashier, Dammam, Saudi Arabia

- Completed opening and closing procedures each day.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Used cash registers and POS systems to request and record customer orders and compute transactions.
- Helped meet business needs by working extra shifts.
- Resolved customer complaints and answered queries about store products.
- Educated customers on promotions, offers and special events to enhance product sales.
- Greeted customers entering store and responded promptly to customer needs.
- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.

SKILLS

- Customer assistance
- Till and cash handling
- Refund and exchange processing
- Moving and handling
- Service upselling
- Daily transaction summarising
- Physical strength
- Scanner operations
- Attention to Detail
- Credit card payment processing