

**Address**

Dubai

**Contact**

0553835880

wnalunkuuma7@gmail.com

**Date of Birth**

23.09.1996

**PROFILE**

Self-motivated and dedicated Sales Associate with three years of experience in retail environments, a strong ability to communicate with customers and colleagues and excellent customer service skills.

**SKILLS**

- ✓ Good communication - written and oral skills
- ✓ Excellent conceptual and analytical skills
- ✓ Customer care service

**PERSONALITY**

Communicative

Punctuality

Creativity

Organized

**LANGUAGES**

English ● ● ● ● ● ●

# Winnie Nalunkuuma

Sales Assistant

**EDUCATION**

High School

**EXPERIENCE**

August 2019 - November 2021

**Hwan Sung**

Sales Assistant

- Maintain accurate merchandising displays in strategic areas around the store
- Provide exceptional customer service to all visitors and increase customer satisfaction
- Create and send a weekly company newsletter using product knowledge and marketing skills
- Collaborate with operations and sales leaders and provide them with data reports and analytics once a month
- Stock, replenish and organize shelves and inventory efficiently
- Answered customer questions through phone calls and instant messaging
- Accurately and efficiently displayed furniture, such as living room and bedroom sets

March 2018 - May 2019

**Wamala Lakeview Hotel, Mityana**

Waitress

- Assist Servers in providing efficient, friendly, professional service
- Assist with hosting duties as assigned
- Perform routine food preparation tasks as assigned; serve and refill water, bread and coffee as necessary; expedite food and necessary beverages
- Provide superior service to all customers, at all time
- Invited customers into the restaurant in a friendly manner and seated them at appropriate tables.
- Instructed guests on menu specials, took food and beverage orders, and answered any questions which may have arisen.
- Paid close attention to dietary and allergic restrictions and remained clean and hygienic throughout all shifts.
- Recommended perfect beer and meal pairings according to customer tastes and fish of the day.