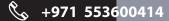


CONTACT







Personal Information

Date of Birth

: 26/09/2002

Nationality

: Nepali

Gender

: Male

Marital Status : Unmarried

PASSPORT DETAILS

Passport No. : PA3398456

Date of Issue : 20/10/2024

Date of Expiry : 19/10/2034

Visa Status : Visit Visa

LANGUAGE

English i

Hindi

Nepali

YAM BAHADUR RAJALI

CAREER OBJECTIVE

To become a competent & dynamic professional working in an organization that places high value on professional growth for self-motivated individuals seeking challenging assignments for responsible positions.

EDUCATION

+2 Higher Secondary Manimukunda College

COMPUTER SKILLS

Ms-Office, Excel, Word, Power Point.

Training

6 month Diploma in Computer.

3 month Basic tally and accounting.

EXPERIENCE

Worked as a Online Sales Marketing 27 jan 2020 to 22 dec 2022 in Myanmar

Worked as a Customer Call Center in Himalayam Hyper Market in Kathamandu 21 feb 2018 to 17 mar 2019.

Duties & Responsibilities:

Online sellers do a variety of tasks. They photograph and write descriptions of the items they will sell and put the information online. They calculate total purchase amounts, taxes, and shipping costs; process payments; and send orders. And they interact with customers to answer questions or resolve problems Manage large amounts of inbound and outbound calls in a timely manner

Follow communication "scripts" when handling different topics Identify customers' needs, clarify information, research every issue and provide solutions and/or alternatives Seize opportunities to upsell products when they arise

DECLARATION

I hereby declare that the facts given in resume are correct to best of my knowledge and belief