

PROFILE

"A dedicated and experienced professional with over 3 years of diverse work experience, including 1 year in the UAE. Known for a strong work ethic, adaptability, and a keen ability to thrive in dynamic environments. My experience spans across customer service, team coordination, and operational management, with a proven track record of contributing to business success through exceptional service and efficient work practices."



WORK EXPERIENCE

COUNTER SALE ASSOCIATE **2022 - 2023**
Waitrose - Abu Dhabi UAE

- Provide information on products, services, and promotions.
- Assist customers in making selections, offering recommendations based on their needs.
- Address customer queries, concerns, and complaints in a friendly and efficient manner.
- Process sales transactions using point-of-sale (POS) systems, ensuring accuracy in pricing and change.
- Prepare and package products for customers, such as food items, merchandise, or other goods.
- Ensure that all products are presented neatly and in a hygienic manner.
- Monitor stock levels at the counter and restock items as needed.

SALE STAFF **2018 - 2021**
City Mart supermarket - Yangon

- Greet and assist customers as they enter the store, providing a warm and welcoming experience.
- Understand customer needs by asking the right questions and offering tailored product recommendations.
- Address customer inquiries and resolve any issues or complaints in a timely and professional manner.
- Develop and maintain a thorough understanding of the store's products and services.
- Keep up-to-date with new products, trends, and industry developments to provide accurate information to customers.

PERSONAL INFORMATION

Nationality - Myanmar

Date of Birth - 25.7.1992

Passport - MF 345314

Visa status - Visit(oct/8)

EXPERTISE

Customer Interaction

Sales and Order Processing

Inventory and Stock Management

Product Knowledge

Store Maintenance

Customer Service

Reporting and Record-Keeping

Team Collaboration

EDUCATION

High School Passed

No 2 Basic Education High School
2007