



PROFESSIONAL SUMMARY

Sales Associate with working experience in retail industry and completed different phases of customer service training. Delivers high quality and consistent customer service. Communicates effectively with management and customers.

CONTACT

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+971503780692

PASSPORT No:
M1068066

Dubai, UAE.

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SKILLS

- Communication
- Customer
- Service
- Team Building
- Calendar
- Management
- Product
- Knowledge
- Problem Solving
- Merchandising
- Leadership
- MS Office
- Tally

SHAIK YASEEN FAROOQ

EDUCATION

Haindavi Degree College – B.Com Computers
2010 - 2013
79%

Gowtham Junior College - Intermediate
2008 - 2010
75%

Martinet High School – SSC
2007-2008
69%

WORK EXPERIENCE

GMG, Dubai, United Arab Emirates – Senior Sales Associate
August 2023–Present

- Greets customers and makes them feel comfortable.
- Interacts with customers, offering assistance and responding to queries about products.
- and purchases.
- Provides recommendations according to customer needs or preferences.
- Locates merchandise for customers and place orders, where necessary.
- Introduces promotions and new products to customers.
- Maintained eye catching window display to increase sale.
- Listened to customer needs and preferences to provide targeted advice, increasing sales opportunities.
- Explained product benefits maximizing customer engagement while driving sales.
- Analysed sales to identify top-performing products.
- Updated product labelling and pricing to reflect discounts and offers

LANGUAGES

- English
- Hindi
- Telugu
- Urdu

HOBBIES

- Playing cricket
- Listening to music

I believe in sincerity and positive thinking. I value the job which would give me an opportunity to apply my knowledge and use my talents by putting them into good for the benefit to the organization that I work for.