

YEDU KRISHNAN

CASHIER

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Nationality : Indian

DOB : 16 Sep 1997

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Experienced and customer-focused cashier with 6 years of experience in fast-paced retail environments. Highly skilled in operating cash registers, processing various payment methods, and providing exceptional service to ensure positive customer experiences. Adept at cash handling, maintaining drawer accuracy and resolving costumer issues efficiently.

Experience

- **Cashier (Y Mall, Lulu Group International)** 2024-2025
 - Operated point-of-sale system to handle over 200 transactions daily during peak hours.
 - Address customer enquiries, resolves complaints and ensure costumer satisfaction.
 - Perform the duties of customer service representative.
 - Maintained a clean and organized checkout area.
 - Balanced cash drawer with 100% accuracy at the end of shift.
 - Supported team in restocking and inventory checks as needed.
 - Processed cash, credit- debit card and mobile transactions quickly and accurately.
- **Cashier (K.K.Engineering Tools and Materials)** 2019-2024
 - Greeted customers in a warm and friendly manner,taking orders and processing payments accurately.
 - Handled cash, credit/debit card and check transactions while minimizing errors and shrinkage.
 - Supervised and supported Junior cashiers, ensuring accurate and efficient transaction processing.
 - Reconciled daily cash reports and prepared deposits, maintaining 100% accuracy across all audits.
 - Audited cash drawers and POS transactions to prevent discrepancies and detect potential fraud.
 - Assisted with stocking shelves, facing merchandise, and maintaining a clean and organized checkout area.
 - Handled and promoted the organization through social media.
 - Managed high-volume customer interactions while maintaining professionalism.
 - Implemented new customer service strategies, increasing customer satisfaction in 6 months

Education

- **Higher Secondary School** 2013-2015
- **University Of Calicut** 2015-2018
 - Bachelor of Arts in English Literature

Skills

- Communication Skills
- Customer Complaint Resolution
- Team Leadership and Training
- POS system knowledge
- Time Management
- Financial Accountability
- Up Selling
- End-of-day reporting