

# ZAW HEIN OO

## Sales **Associate**

#### CAREER SUMMARY

Sales associate with 5 years in exceeding sales targets and improving customer shopping experiences through considerate communication and active listening.



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#### Language

- Burmese
- English
- · Hindu (Basic)

### SKILLS

- Active Listening
- Global Communication
- Sales
- Computer Knowledge
- Basic Math
- · Problem-Solving
- Critical Thinking
- · Time Management

#### Experience

Sales Associate at Atlantic Dolphin Bay(The Plam), Dubai,UAE 2022-Current

Recommended products based on customer preferences, outperforming sales targets. I also shooting photo programs and after that going to photos counter for selling, increasing popular items availability for boosting revenues.

Mobile Sales Associate at PNG-Mobile Yangon, Myanmar 2019-2021

Cultivated knowledge of 90+ in store items to answer customer inquiries and recommend products. Researched products information and current trends to resolve customer concerns, increasing customer satisfaction.

Cashier at Seven-Eleven Grocery KL. Malavsia 2016-2018

Assisted 50+ daily customers with checkout, answering outstanding questions. Collaborated with 4 other cashiers, offering assistance to other teammates during busy times.

#### Education

Sittwe University

Bachelor of art (English) 2012-2015