

MUHAMMAD ZEESHAN ANWAR

Cashier

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JVC Dubai



EXPERIENCE

Cashier|| Teller Services

MCB Bank LTD

01/2017 - 01/2023

Cash Handling: Efficiently and accurately manage cash transactions, including receiving payments, providing change, and processing transactions.

Customer Service: Deliver exceptional service by greeting customers, addressing inquiries, and ensuring a positive experience at the point of sale.

Transaction Processing: Process various payment methods (cash, credit cards, checks) accurately and swiftly, ensuring adherence to company protocols.

Balance and Reporting: Maintain and balance cash registers and prepare accurate daily settlement reports, ensuring transparency and accountability.

Security Compliance: Adhere to security measures and protocols, ensuring the safety of cash and assets at the point of sale.

Refunds and Returns: Process refunds or exchanges following company guidelines and procedures, maintaining customer satisfaction.

POS System Management: Operate Point of Sale (POS) systems and relevant technology for transaction processing and accurate record-keeping.

Team Collaboration: Coordinate with colleagues to ensure smooth and efficient cashiering operations, supporting overall store success.

EDUCATION

BS- Banking & Finance

Abdul Wali Khan University

01/2011 - 01/2015

STRENGTHS



Hard Skills

Broker
MPMG Housing Finance
Internal Audit
Cash Management
AML/ CFT Compliance
Technology Proficiency
Relationship Management
Financial Services Knowledge



Soft Skills

Observation
Decision Making
Communication
Multi-tasking

ACHIEVEMENTS



AML-CFT Certified



Certified Bank Teller



Mortgage Banker

SKILLS

aml

Cashier

Internal Audit