# Zay Ye Min

Hello, I'm Zay Ye Min, a 21-year-old with a creative mindset. I'm passionate about exploring innovative ideas and putting in the hard work to bring them to life. I thrive on challenges and approach every task with confidence, knowing that with determination and perseverance, I can achieve anything I set my mind to.

#### CONTACT

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#### EXPERIENCE

# Sales Associate (Intermediate Level)

Super One Hyper Mall · March 2021 - Jan 2022 (less than a year)

As a Sales Man, I help customers find and buy products, process transactions, and keep the store clean and organized. I also answer questions, handle customer concerns, and work with my team to meet sales goals.

## Highlights:

- Assist customers in finding and purchasing products.
- Provide product information and recommendations.
- Process transactions accurately.
- Maintain a clean and organized store environment.
- Restock merchandise and ensure shelves are neatly arranged.
- Handle customer inquiries and address concerns or complaints.
- Work with team members to meet sales targets and contribute to store success.

## Waiter (Intermediate Level)

Indian Tadka Fine Dine & Bar · Jan 2022 - Feb 2024 ( 2 years )

During my time as a Waiter, I took orders, served food quickly, cleared tables fast, and helped customers. I made sure orders were right, kept the dining area clean, and handled payments accurately.

### Highlights:

- Greeting customers warmly upon arrival.
- Taking orders from customers politely and accurately.
- · Serving food and drinks promptly and courteously.
- Ensuring orders are correct before delivering them.
- Refilling drinks promptly and attentively.
- Clearing tables efficiently and maintaining a clean dining area.
- Providing exceptional customer service with a friendly demeanor.
- · Anticipating customers' needs and addressing them proactively.
- Collaborating with kitchen staff to ensure timely delivery of orders.
- · Processing payments accurately and efficiently.



## AREAS OF EXPERTISE

Marketing & Sales Products Promoting

Email Marketing Problem-solving

Team Leadership Negotiation

Excel, MS All Software User

**Budgeting** Presenting

Good Humor Business Stratigies

Hardworker Good Listener

Flexibility Interpersonal Skills

#### **EDUCATION**

Government Matriculation High-School, Yangon, Myanmar (2019 - 2020)

Major: Biology

British University College, Yangon,

Myanmar (2022 - 2023)

Major: IT and Business Management

KMD Institute, Yangon, Myanmar

(2023 - 2024)

Major: Foundation Degree - Computer Science

## **CERTIFICATION**

YGE Company Limited Tourism and Hospitality (Jan 2020 - March 2020) Course: Food & Beverages Services.

### **PERSONAL DETAILS**

Name: Zay Ye Min Nickname: Yash

Date of Birth: 18 / 12 / 2002

Martial Status: Single

Height: 5'10

Passport No: MH355591 Nationality: Myanmar