

# Zia Ur Rehman



## Cashier/Sales Person

### Contact Details

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- 📍 Dubai Investment Park, Dip, Green Community

### Skills

- Cash Handling and Register operation
- Exceptional Customer Service
- POS System Proficiency
- Attention to Detail
- Inventory Management
- Team Collaboration
- Problem Solving
- Time Management

### Certifications

#### QuickBooks

J A School of Accountancy & Management  
Peshawar

#### Peachtree

J A School of Accountancy & Management  
Peshawar

#### MS Office

A Joint project of UNESCO and Jamia  
Usmania Peshawar

## About

Educated and detail-oriented cashier with 3 years of experience in retail environments. Adept at handling cash transactions, providing exceptional customer service, and maintaining a balanced cash drawer. Proven track record of accuracy in cash handling and a strong commitment to ensuring a positive shopping experience for customers. Skilled in operating POS systems, inventory management, and collaborating effectively with team members. Committed to upholding company policies and loss prevention measures while delivering top-notch service. Seeking to contribute my expertise and strong work ethic to a dynamic retail team.

## Experience

### Cashier chinyere/Saddar Peshawar Dec – 2021 Oct – 2023

- **Cash Handling:** Accurate and efficient handling of cash, including counting money, giving change, and processing payments.
- **Customer Service:** Excellent customer service skills, including being friendly, patient, and helpful to customers.
- **Attention to Detail:** The ability to pay close attention to prices, product codes, and other details to ensure accuracy in transactions.
- **Communication:** Effective communication skills to interact with customers, answer questions, and resolve any issue or complaints.
- **Problem Solving:** The capacity to handle unexpected situations, such as discrepancies in cash or dealing with difficult customers, and find solution calmly and professionally.

### Sales Insaf Mart/Warsak Peshawar Jan - 2019 – Dec - 2022

- **Product Knowledge:** Deep knowledge of your product or service is crucial. Customers expect you to answer their questions and address their concerns confidently.
- **Negotiation Skills:** Sales often involve negotiation to reach a mutually beneficial agreement. Being skilled at negotiation can help you close deals successfully.
- **Time Management:** Sales can be fast-paced, so effective time management is vital. Prioritizing tasks, setting goals, and managing your schedule efficiently can lead to better results.
- **Relationship Building:** Building and maintaining strong relationships with customers is essential for long-term success. This involves trust-building, empathy, and excellent customer service.

## Education

### HSSC (Computer Science) – 2022

BISE PESHAWAR, PAKISTAN

### SSC (Science) – 2020

BISE PESHAWAR, PAKISTAN