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Nationality: Indian

Visa Status: Visit Visa

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Address: Dubai, United Arab Emirates

Valid: Until 27th March 2024

ABOUT ME

A dynamic and results-focused professional having over 7 years of experience with a strong commitment to excellence, delivering exceptional outcomes for clients in UAE, USA and UK. Proven expertise in IT project coordination and service delivery.

WORK EXPERIENCE

2021 - 2023 Hyderabad, India Sr. Associate - SD AMAZON DEVELOPMENT CENTER INDIA

Worked as a SME-Service Delivery and responsible for:

- Act as an SPOC for the team
- Track the status of visa petitions and other immigration paperwork
- Provide training and guidance to other employees on US work authorization requirements
- · Stay up-to-date on changes to US immigration laws and regulations
- Work cross functionally with a broad range of business stakeholders to define detailed requirements and implement process
- · Ensure that all employees have the legal right to work in the United States
- · Mitigate the risk of legal liability for employing unauthorized workers
- Co-ordinate with employees, their managers and HRBPs for issues related to US work authorization
- Troubleshoot program issues on behalf of employees, managers, and HR related to form I-9
- · Assist with new compliance projects as needs arise
- · Verify data and look for variances and discrepancies in data for correction in PeopleSoft
- Understand impacts of changes in PeopleSoft system and how these will impact internal/external interfaces
- Communicate to partners and employees on data findings and information
- Demonstrate the highest degree of discretion and confidentiality for data

2015 - 2020 Bhopal, India PROJECT COORDINATOR & WEB DEVELOPER THRIB INFOSOFT

As a **Project Coordinator**:

- Interact with client to understand the requirements
- Research and evaluate technology options and weigh the cost/benefit analysis when making purchases on behalf of the company/client
- Determine and define clear deliverables, roles and responsibilities for team member required for project
- Assign and monitor work, ensuring that project steps are in alignment with business objectives, ontime and within budget
- Hold weekly meetings to determine progress and address any questions or challenges regarding projects
- Communicate proactively with all involved personnel to provide encouragement, identify problems, and create strategic solutions
- Actively work with the team to meet the requirements for functionality, scalability, and performance

• EDUCATION & TRAINING

2013 - 2015 Gangtok, India

MBA IN INFORMATION SYSTEMS MANAGEMENT Sikkim Manipal University

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2

DIGITAL SKILLS

Quality Analysis | CRM | Project Management | Digital Marketing | Email Marketing | SEO | SMM | Cloud - GCP | AWS | OCI | Customer Behavioral Marketing | Linux | Python | iCIMS |Oleo | Peoplesoft | Salesforce | Jira |Trello

CLOUD FAMILIARITY

Google Cloud Platform, Amazon Web Service, Oracle Cloud Infrastructure

Skills in configuration, deployment and maintenance of cloud infrastructure that can be scaled, specialized in GCP laaS and PasS mechanism.

- · Deployment of virtual machine based on the architectural design provided by team
- Configuration of Backups and disaster recovery
- Secure access to storage account using shared access signature and providing secure access to Virtual machine using Just in time access
- Configure load balancer
- Assessment, discovering, monitoring and troubleshooting
- Network security group configuration to allow or deny different ports
- Firewall configuration for network security

COMMUNICATION AND INTERPERSONAL SKILLS

- Critical Thinking: Able to think logically and analytically to identify problems.
- · Adaptability: I can adjust to change and new situations effectively.
- · Creativity: I am able to think outside the box and come up with new ideas.
- Time Management: Able to plan and organize my time effectively to meet deadlines.
- Exceptional Communication: I am able to communicate effectively in both verbal and written form.

CERTIFICATIONS

2021

Scrum Fundamentals Certified (SFC) From ScrumStudy

2023

Agile Methodology Virtual Experience Program By Cognizant

2023

Project Management Virtual Experience Program By Accenture

I am confident that my diverse skills, professional experience, and dedication to excellence make me a valuable asset to any organization. With the proven track record of achieving results and a passion for continuous learning and growth, I am eager to contribute my expertise and drive positive outcomes. Thank you for considering my application, and I look forward to the possibility of joining your team.

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