



Babul Chand

Nationality: Nepalese **Date of birth:** 23/03/2002 **Gender:** Male

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ABOUT ME

A proactive, customer-focused Cashier/Sales Assistant with successful Cashier&sales experience and a positive, confident approach. Well-developed skills in forming trusting relationships with customers as well as quickly reacting to their needs and presenting the most apt products and services. Able to work well both in teams and on own initiative, with a proven record of contributing to process improvements. Resilient and confident, and works well under pressure. Seeking a role within a health and beauty company in which to use acquired skills and interests.

WORK EXPERIENCE

Sales assistant & Grocery Retailer

GardenMart Department Store [15/02/2022 – 19/04/2023]

City: Kirtipur | Country: Nepal

- Made new food recommendations to customers.
- Managed stock rotation to keep displays fresh and current.
- Answered the phone and helped with queries/complaints, remaining professional at all times.
- Ordered and managed stock; stocked shelves.
- Creates a welcoming environment and provides excellent customer service including learning about products.
- Coordinated sampling program and oversaw sampling area cleaning tasks.
- Takes a supervisory role on a day-to-day basis, in a fast-paced retail environment.
- Lifting up to 50 60kg.

Department store cashier

Nagau Mart [01/06/2023 – 2024]

City: Kathamandu | Country: Nepal

- Assisted 80+ daily customers with checkout, answering outstanding questions.
- Collaborated with 3 other cashiers, offering assistance to other teammates during busy times.
- Managed inventory and directed support staff to assist customers who asked for specific grocery items.
- Monitored guest waiting list while communicating wait times.
- Created a customer feedback loop that improved the quality of service by tracking common customer complaints.
- Ability to calculate sales and change quickly.
- Accountability and accuracy in reconciling sales receipts and records.

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EDUCATION AND TRAINING

Diploma in Business Managemant

Dharm Ghar Secondary School [2020]

City: Salena,Baitadi | Country: Nepal

LANGUAGE SKILLS

Mother tongue(s): Nepali

Other language(s):

English

LISTENING C2 READING C1 WRITING B2

SPOKEN PRODUCTION B2 SPOKEN INTERACTION B1

Hindi

LISTENING C2 READING C2 WRITING C2

SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Microsoft Word / Leadership / Retail and Food Service / Excellent judge of product freshness and quality / interpersonal communication / Product knowledge / Excellent in match / Ability to work under pressure / Sales Speed / Teamwork / Time Management

DRIVING LICENCE

Driving Licence: A1