



AKAREUT REBECCA

CONTACT

📍 Al Satwa Al Satwa , 123 Community,
6A Street, Dubai, United Arab
Emirates

📞 +971523117261

✉️ akareut162@gmail.com

🎂 02-07-1992

🚩 Ugandan

SKILLS

- Personal skills
- Hospitality service expertise
- Menu memorization
- Coffee brewing
- Team work and collaboration
- Physically fit
- Customer care
- Problem solving capabilities
- Good time manager
- Conflict resolution
- Strong communication skills
- Just in time stock control
- Speedy and efficient
- Active listener
- Highly Organized
- Ability to use POS system
- Team player
- Customer Service
- Food preparation
- Attention to Detail

LANGUAGES

English B2

Upper intermediate

PROFESSIONAL SUMMARY

Approachable, conscientious individual with history of delivering exceptional customer service. Remains calm and collected in busy environments, following orders and communicating with teams. Demonstrates strong attention to detail and fast-paced learning.

WORK HISTORY

Housekeeping cleaner 04/2022 - 04/2024
HEA - Dubai , United Arab Emirates

- Deep-cleaned bathrooms and kitchens to maintain excellent hygiene standards.
- Cleaned kitchens, bathrooms and bedrooms thoroughly to service level agreements.
- Serviced bathrooms with fresh supplies and regular cleaning.
- Swept, mopped and vacuumed floors with spotless results.
- Replaced sheets, duvets and pillowcases daily, maintaining spotless presentation standards.
- Stripped beds and remade with fresh linens.
- Disinfected toilets and surfaces for reduced infection risk.
- Swept and vacuumed floors, hallways and stairwells, keeping public areas immaculately well-presented.
- Worked with strict attention to detail, providing thorough cleaning services within allotted timeframes.
- Cleaned and returned vacant rooms to guest-ready status within specified timeframes.
- Maintained clean, safe environments for guests and staff, strictly following infection control policies.
- Vacuumed and steamed carpets, curtains and upholstered furniture.
- Swept, mopped, waxed and polished floors, delivering pristine finish.
- Kept housekeeping trolleys well-stocked, reporting low supplies to management for prompt reordering.
- Kept good cleaning supply stocks to meet domestic requirements.
- Sorted and disposed of rubbish and recyclables daily, avoiding waste buildup.
- Emptied bins regularly, carefully sorting waste and recycling to improve establishment sustainability.
- Washed internal and external windows and frames.
- Communicated with other staff to determine best use of resources and guest care.
- Meticulously vacuumed, dusted and tidied guest rooms.
- Maintained flexible working patterns to best suit evolving customer needs.

Barista 05/2021 - 03/2022
Jex - Dubai , UAE

- Warmly greeted and served customers, promptly processing payments to minimise wait times.

- Performed all opening and closing duties fully and accurately to maintain cleanliness of café equipment.
- Cleaned and sanitised coffee and food preparation areas, maintaining impeccable hygiene standards.
- Prepared and served hot and cold beverages promptly, maintaining temperature, quality and presentation.
- Created speciality drinks according to exact customer requests and preferences.
- Produced high-volume coffee orders quickly and accurately, meeting customer demand.
- Cleaned counters, machines, utensils and seating areas for immaculate cafe conditions.
- Maintained and operated espresso machines, blenders and commercial coffee brewers.
- Maintained clean, organised cafe workspaces, enabling co-workers to readily locate required supplies.
- Totalled bills and accepted cash, card and mobile payments.

EDUCATION

Advanced High School Certificate
Uganda

Jex Barista Institute – Dubai, United Arab Emirates