

CURRICULUM VITAE



PERSONAL DETAILS		
Name	:	Nathaniel Kanfah
Date of Birth	:	17/02/2001
Sex	:	Male
Nationality	:	Ghanaian
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Languages	:	English (Fluent)
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CAREER OBJECTIVES		
<p>➤ To be a key member of an organization where my professional skills and qualification would enhance effective and efficient.</p> <p>➤ A hardworking, self-motivated and responsible young man who is willing to comply with the obligations and rules of any organization, A determined and disciplined person with a great passion for creativity.</p>		

WORKING EXPERIENCE		
<u>Company</u>	<u>Position</u>	<u>Year</u>
Best Western Plus Atlantic Hotel (Ghana)	Waiter	2020-2022
Service Logistics Department L.L.C (UAE)	Server	2023-2025

OTHER CERTIFICATE OBTAINED		
9/01/2019		
Awarding Body: Youth Inclusive Entrepreneurship Development Initiative for Employment. (YIEDIE)		
<p>➤ Life Skills and Work Readiness</p> <p>➤ Financial Literacy and Entrepreneurship</p>		

EDUCATIONAL BACKGROUND		
<u>Institution</u>	<u>Qualification</u>	<u>Year</u>
Takoradi Senior High School	W.A.S.S.C.E (Diploma)	2017-2020
Anaji Estate Junior High School	B.E.C.E	2014-2017

RESPONSIBILITIES		
<u>Waiter:</u>		
<p>★ Provide excellent customer services.</p> <p>★ Always strive towards best customer satisfaction.</p> <p>★ Greet customers and present menus.</p>		

- ★ Make suggestions based on their preferences.
- ★ Take and serve food/drinks orders.
- ★ Up-sell when appropriate.
- ★ Arrange table settings.
- ★ Keep tables clean and tidy at all times.
- ★ Check products for quality.
- ★ Deliver checks and collect payments.
- ★ Cooperate and communicate with all serving and kitchen staff.
- ★ Adhere to all relevant health department rules/regulations and all customer service guidelines.

Server:

- ★ Cleans and prepares the dining area.
- ★ Greets customers and helps them to their seats.
- ★ Maintains knowledge of every menu item.
- ★ Documents orders accurately.
- ★ Delivers beverages and meals on time.
- ★ Asks for customer feedback.
- ★ Prepares bills and processes payments.