

# MOHSIN ALI

## CUSTOMER SERVICE PERSONNEL

Results-driven personnel with a proven track record and sufficient experience seeking a position that maximizes the utilization of my skills and expertise. Committed to making a substantial contribution to the success of my employer while advancing my own career.



### Contact

**PHONE:**

+971 567911482

**EMAIL:**

mohsinali71235@gmail.com

**ADDRESS:**

Al Ain, Abu Dhabi U.A.E



### Personal Data

Date of Birth : 10 June 2002  
Gender : Male  
Civil Status : Single  
Nationality : Pakistan  
Religion : Islam (Sunni)  
Passport: XL1824841  
Date of Issue: 30 September 2021  
Date of Expiry: 26 September 2026  
Visa Status: Visit Visa



### Academic Qualification

**SARDAR MEMORIAL HIGH SCHOOL**  
8th Pass - Lahore Pakistan



### Skills and Expertise

- Leadership
- Customer Service and Relations
- Communication
- Relationship Building
- Problem Solving
- Multitasking
- Adaptability



### Languages

- English
- Hindi
- Urdu



## Work Experience

Aug 2021 -  
Mar 2023

### HOUSEKEEPING ATTENDANT Abu Dhabi Towers Management Islamabad, PAKISTAN

- Prioritised tasks to consistently meet room readiness upon guest check in.
- Reported maintenance issues for prompt resolution.
- Stocked trollies to maintain stable cleaning supplies.
- Expertly operated cleaning equipment to fulfill time targets.
- Completed smooth housekeeping with exceptional planning and quality assurance. Delivered outstanding service to boost customer retention and referrals.

Mar 2020 -  
Jul 2021

### SALESMAN Shoe's Market Lahore, PAKISTAN

- Customer Assistance: Providing excellent customer service and helping shoppers find the right shoes.
- Sales and Target Achievement: Meeting sales targets and driving revenue through effective sales techniques.
- Product Knowledge: Having comprehensive knowledge about different shoe styles, brands, and features to assist customers.
- Merchandising: Organizing and maintaining attractive displays to showcase shoes and promote sales.
- Stock Management: Efficiently managing inventory to ensure popular sizes and styles are adequately stocked.