



PRABAKARAN PIRUNTHAN

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Passport Number - N8980686 | Date of birth - 18.08.2001

PROFILE SUMMARY

Dedicated and results-oriented professional with a proven track record of success in various industries. Possessing nearly 5 years of experience, I excel in meeting and exceeding sales targets, driving business growth, and cultivating strong client relationships. My effective communication skills, combined with a keen understanding of customer needs, enable me to consistently deliver exceptional results. I am adept at leveraging market trends and identifying opportunities to optimize sales strategies for maximum impact. Committed to continuous improvement and staying updated with industry advancements to remain at the forefront of excellence.

EDUCATION

G.C.E ORDINARY LEVEL - 2017

DIPLOMA IN ICT & ENGLISH 2018

WORK EXPERIENCE

Sterling BPO solutions PVT LTD.

1+ YEARS

- Managed the Buyabans.com website and handled customer inquiries and calls.
- Demonstrating excellent communication skills, including active listening and clear articulation.
- Following call center scripts or guidelines while maintaining a personable and empathetic tone.

Quick Delivery Express (PVT) Ltd

1+ YEARS

- Was handling all shipments End to End and also Handling all the Office system and Managing mails and customers

NOLIMIT - Sales Representative

2 YEARS

- Engaging with customers, providing product details, ensuring cleanliness and organization in the store area, receiving and arranging merchandise, and showcasing fashion items.

PROFESSIONAL SKILL

- TEAM WORK 100%
- COMMUNICATION 100%
- CUSTOMER SERVICE 100%
- ADAPTABILITY 100%
- ACTIVE LISTENING 100%

LANGUAGES

- English (Fluent)
- Sinhala (Fluent)
- Tamil (Fluent)
- Malayalam