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Al Nahda 2,
Dubai, United Arab Emirates

Skills & Expertise

ATM, CDM, CCDM CASH REPLENISHMENT
& CLEARING

EPM & GUNNEBO MACHINE OPERATIONS

ITM & ICCS MACHINE MANAGEMENT

CORPORATE CASH COLLECTION &
DELIVERY

CASH SECURITY & COMPLIANCE (UAE
REGULATIONS)

RETRACTED BILLS & CHEQUE HANDLING

INCIDENT RESPONSE & REPORTING

CUSTOMER SERVICE & SALES OPERATIONS

DAILY CASH REPORTS & DOCUMENTATION

Certifications

SIRA Certification (Security Industry
Regulatory Agency)

CIT Certification (Cash-in-Transit)

Education

Bachelor of Chemistry

KE Collage, Kottayam, Kerala

2013- 2016

PRINCE PAUL

Cash Custodian (SIRA LN: **244065**)

Profile

Detail-oriented and certified Cash Service Custodian with 6+ years of UAE-based experience in high-volume cash handling, ATM/CDM/CCDM operations, and corporate cash logistics. **Expertise in EPM, Gunnebo, NCR, and Diebold systems**, incident response, and compliance with UAE financial regulations. **Certified in SIRA and CIT**, with a strong track record of accuracy, security, and corporate delivery. Recently expanded administrative and customer service skills in a Canadian office role. Seeking to leverage technical proficiency and regulatory knowledge in a Cash Service Custodian position.



Work Experience

2016

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2023

Transguard Group LLC, Dubai, UAE

Cash Custodian

- Replenished and serviced 50+ NCR, Vincor, and Diebold ATMs, CDMs, and CCDMs daily, ensuring 100% uptime and compliance with UAE cash-handling protocols.
- Operated EPM and Gunnebo machines for cash sorting, verification, and recycling, maintaining strict inventory accuracy.
- Conducted end-to-end cash logistics: loading/unloading, clearing discrepancies, and managing retracted bills/cheques per Central Bank standards.
- Led corporate cash collection/delivery operations, ensuring secure transport and documentation for high-value clients.
- Responded to and resolved 10+ ATM incidents monthly, including cash jams and software errors, minimizing service disruptions.

2023

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2024

Greenleaf Renovation & Remodeling, NF, CANADA

Office Assistant.

- Managed customer inquiries via phone/email, improving response time by 30% through streamlined tracking.
- Prepared daily reports, supply orders, and documentation for management, ensuring audit-ready records.
- Updated digital filing systems for contracts, permits, and invoices, enhancing team accessibility.

Languages

English

Hindi

Malayalam