



## CONTACT ME

+971544061487

adhamnassar1907@gmail.com

## EDUCATION

**Bachelor of Laws**

**Ain Shams University**

2018 - 2022

## SKILLS

- Quick learner
- Strong teamwork skills
- Strong communication skills
- Quality Customer Service

# Adham Nassar

## WORK EXPERIENCE

Customer Service Representative

2019 - 2021

**Union Courier**

- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Acknowledging and resolving customer complaints.

Salesman

February 2018 - July 2018

**Redway Gym**

- Welcome visitors and members to the gym, answer phones.
- assist the front desk with various administrative tasks.
- Prospect leads by doing a variety of actions, such as calling or texting.

Sales Team Leader

August 2018 - April 2019

**Redway Gym**

- Resolve customer complaints regarding sales and service.
- Creating an inspiring team environment with an open communication culture.
- Monitor team performance and report on metrics.
- Discover training needs and provide coaching.

Freelance organizer

August 2022 - November 2023

**Freelance**

- Planning events smoothly and making guests feel welcome.
- Specialize in smoothly planning events, including concerts

Cashier

October 2021 - June 2022

**Zara**

- Balancing the cash register, making change, recording purchases, processing returns and scanning items for sale.

## COURSES

- **English A2 Level at AUC**
- **German B1 level at The DFA-accredited German Institute**