**DILEEP KUMAR K V**

**Warehouse Supervisor**

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**Visa Status:** Dependent | **Open to Remote Work**

### **PROFESSIONAL SUMMARY**

### Experienced **Warehouse Supervisor** with over 15 years of expertise in **logistics operations**, **inventory management**, and **staff supervision**. Proven ability to drive operational efficiency, meet KPIs, and maintain high standards in **health and safety**. Adept at leading teams to optimize **productivity**, enhance **customer satisfaction**, and streamline warehouse processes. Committed to continuous improvement and operational success.

### **KEY SKILLS & EXPERTISE**

* **Warehouse Management**: Inventory control, stock management, space optimization
* **Team Leadership**: Employee supervision, performance evaluation, training & development
* **Logistics Coordination**: Inbound & outbound operations, shipping, and receiving
* **Health & Safety Compliance**: Ensuring safety protocols, compliance with regulations
* **Process Improvement**: Workflow optimization, system implementation
* **Customer Satisfaction**: Delivering service excellence, handling client communications
* **Cross-functional Collaboration**: Working with management to meet operational goals

### **PROFESSIONAL EXPERIENCE**

**Alghanim Industries** – Jahra, Kuwait *Warehouse Shipping Supervisor* | May 2014 – Oct 2023

* Achieved high levels of customer satisfaction by managing **receiving, dispatching**, and quality assurance of goods.
* Measured and reported on **warehouse KPIs** and **employee performance**, ensuring operational efficiency.
* Organized and maintained **inventory**, reducing errors and improving stock accuracy.
* Collaborated with management to develop and execute strategies for achieving departmental goals.
* *Warehouse Shift In-Charge* | Mar 2009 – Apr 2014
* Led shift operations, overseeing daily **scheduling**, **assignments**, and **team performance**.
* Implemented process improvements, reducing operational bottlenecks and improving **productivity**.
* Supervised the receipt, storage, and dispatch of goods, ensuring **timely delivery** to customers.

*Warehouse Team Leader* | Feb 2004 – Jun 2009

* Prioritized workflow and assignments to optimize team productivity.
* Trained and developed team members on **warehouse procedures**, **safety protocols**, and **company policies**.

### **EDUCATION**

* **Diploma in Electronics Mechanic**, Dr. Zakir Huzain Memorial ITI, Changanacherry, India – July 1997
* **Pre-degree in Commerce**, St. John's College, Thiruvalla, India – March 1995
* **High School in Science**, DB Higher Secondary School, Thiruvalla, India – March 1993

### **CERTIFICATIONS**

* **MS Office** – Scholar Computer Centre, May 2001
* **Lift Truck Operator Certificate** – Logistics & Plant Training Services, UK, Mar 2019
* **DB Training Certificate** – Power & Loler, West Yorkshire, UK, Jan 2009
* **Building and Winning Teams** – Talent Development Company, Oct 2011

### **AWARDS & RECOGNITION**

* **Excellence in Warehouse Operations** – Talent Development Team, Oct 2009
* **Outstanding Performance in Inbound Operations** – Supply Chain Management, Nov 2010
* **Teamwork Skills Award** – Australian University, Kuwait, Nov 2022