# **DILEEP KUMAR K V**

## Warehouse Supervisor

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Visa Status: Dependent | Open to Remote Work

### PROFESSIONAL SUMMARY

Experienced **Warehouse Supervisor** with over 15 years of expertise in **logistics operations**, **inventory management**, and **staff supervision**. Proven ability to drive operational efficiency, meet KPIs, and maintain high standards in **health and safety**. Adept at leading teams to optimize **productivity**, enhance **customer satisfaction**, and streamline warehouse processes. Committed to continuous improvement and operational success.

#### **KEY SKILLS & EXPERTISE**

- Warehouse Management: Inventory control, stock management, space optimization
- **Team Leadership**: Employee supervision, performance evaluation, training & development
- Logistics Coordination: Inbound & outbound operations, shipping, and receiving
- **Health & Safety Compliance**: Ensuring safety protocols, compliance with regulations
- **Process Improvement**: Workflow optimization, system implementation
- **Customer Satisfaction**: Delivering service excellence, handling client communications
- **Cross-functional Collaboration**: Working with management to meet operational goals

#### PROFESSIONAL EXPERIENCE

**Alghanim Industries** – Jahra, Kuwait *Warehouse Shipping Supervisor* | May 2014 – Oct 2023

- Achieved high levels of customer satisfaction by managing receiving, dispatching, and quality assurance of goods.
- Measured and reported on warehouse KPIs and employee performance, ensuring operational efficiency.
- Organized and maintained inventory, reducing errors and improving stock accuracy.
- Collaborated with management to develop and execute strategies for achieving departmental goals.

- Warehouse Shift In-Charge | Mar 2009 Apr 2014
- Led shift operations, overseeing daily scheduling, assignments, and team performance.
- Implemented process improvements, reducing operational bottlenecks and improving productivity.
- Supervised the receipt, storage, and dispatch of goods, ensuring timely delivery to customers.

## Warehouse Team Leader | Feb 2004 - Jun 2009

- Prioritized workflow and assignments to optimize team productivity.
- Trained and developed team members on warehouse procedures, safety protocols, and company policies.

#### **EDUCATION**

- Diploma in Electronics Mechanic, Dr. Zakir Huzain Memorial ITI, Changanacherry, India – July 1997
- Pre-degree in Commerce, St. John's College, Thiruvalla, India March 1995
- High School in Science, DB Higher Secondary School, Thiruvalla, India March 1993

#### **CERTIFICATIONS**

- MS Office Scholar Computer Centre, May 2001
- Lift Truck Operator Certificate Logistics & Plant Training Services, UK, Mar 2019
- DB Training Certificate Power & Loler, West Yorkshire, UK, Jan 2009
- Building and Winning Teams Talent Development Company, Oct 2011

## **AWARDS & RECOGNITION**

- Excellence in Warehouse Operations Talent Development Team, Oct 2009
- Outstanding Performance in Inbound Operations Supply Chain Management, Nov 2010
- **Teamwork Skills Award** Australian University, Kuwait, Nov 2022