AJAYKRISHNAN PRABHAKARAN

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PROFILE

I have been working in a business industry for 10 years with my most recent experience at Day to Day Hypermarket, UAE as counter supervisor.

EDUCATION

2007-2010
CALICUT UNIVERSITY
- Bachelor of Arts B.A Economics

2011- 2013
PACE EDUCATION & GTEC
- PGDCA & DIFA

Computer Application & Indian and Foreign Accounting

TECH TOOLS

MS Office
- Excel, Powerpoint, Word

Accounting Tools
- Tally
- Peachtree
- Quick Book
- Dackeasy
- Wings
- Sap

Counter Skills
- Pos
- Al Salam
- Prime
- Jda

Web Application
- C, C+, Vb.net, SQL server

WORK EXPERIENCE

Day to Day Hypermarket, Dubai, UAE
Counter Supervisor
2024-Present
- Addressing employee and customer complaints or requests
- Ensuring all registers have the correct amount of cash at all times
- Resolving price checks for customers and returns

Danube Groups, Jeddah, KSA
Store Supervisor
2023-2023
- Handled customer and employee complaints
- Determined staffing levels and assigned workload
- Scheduled shifts
- Created and implemented marketing plans
- Maintained inventory Assisted customers and managed staff
- Monitored stock levels, overseen pricing and stock control

Choithram and Sons LLC, Dubai, UAE
Cashier
2021-2022
- Handled scanning customer items, collecting money, and making change.

Royal Hypermarket
Assistant Manager
2017-2021
- Delegating tasks to team members, monitoring performance

Prime Universal Group, Riyadh, KSA
Head Cashier
2014-2017
- Handled customers
- Created and maintained a positive work environment for all cashiers
- Generate accurate till reports from every register
- Resolved customer complaints and concerns
- Ensuring the money matches the report in the till while closing
- Ensured that the till is balanced before and after every shift

LANGUAGES

- English (Fluent) ★★★★★
- Hindi (Fluent) ★★★★★
- Arabic (Fluent) ★★★★★