



Anowar Pervej

Date of birth: 21/01/1991 | **Nationality:** Bangladeshi | (+971) 562096375 |
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• WORK EXPERIENCE

2011 – CURRENT – Dubai, United Arab Emirates

CASHIER & SUPERVISOR – AL KARAMA SUPERMARKET

- **Operated cash registers** with proficiency during high-volume shopping times, reducing customer queues.
- Maintained **excellent customer satisfaction** by providing professional, courteous customer service.
- Helped customers to locate specific products by conducting thorough stockroom checks, **delivering exceptional service**.
- **Processed cash, cheque, credit and debit payments** accurately and efficiently, minimizing till discrepancies.
- Led by example to **maintain team motivation**, ensuring daily tasks were performed accurately and efficiently.
- **Built customer retention and satisfaction** by delivering top-quality service.
- Facilitated **smooth store operations**, performing daily opening and closing functions, including stock counting, cleaning and cashing up.
- Set and **managed operational schedules** with proper coverage to meet customer service demands.
- **Stocked shelves and racks** and kept products in strategic locations to attract customers into store.
- Maintained neat, tidy and fully stocked shelves and racks to **facilitate optimum sales opportunities**.

• EDUCATION AND TRAINING

Bangladesh

HIGHER SECONDARY SCHOOL CERTIFICATE (HSSC)

Bangladesh

SECONDARY SCHOOL CERTIFICATE (SSC)

• LANGUAGES

Important Languages Known

- **English, Hindi, Bengali & Malayalam**

● SKILLS

Important Skills

- **Store merchandise stocking**
- Complaint handling
- Money management
- **High volume transactions**
- Conflict resolution
- Queue management
- **Exemplary customer service**
- **Account management**
- **Restocking inventory**
- Store appearance maintenance
- **Operations management**
- **Team supervision**
- Basic Math skills
- Strong communication
- Organized and **punctual**

● PASSPORT & VISA DETAILS

Details

- **Passport No:** EG0428993
- **Date of Issue:** 31-08-2020
- **Date of Expiry:** 30-08-2025
- **Visa Status:** Employment